

RESOURCES AND TRANSFORMATION OVERVIEW AND SCRUTINY PANEL WORK PROGRAMME – 2025/26

20 November 2025

Task & Finish Groups Report	To receive the recommendations of the Task and Finish Groups	Written Report	Alan Bethune/Paul Whittles
Universal Credit Update	To note the current position in regard to the Universal Credit Migration	Written Report	Ryan Stevens
Transformation Programme Update	To receive an update on progress with the Transformation programme.	Presentation	Rebecca Drummond / Ingrid Archer
Citizens Advice New Forest Update	To receive an update from Citizen's Advice New Forest on their activities and operation over the last year and to make recommendations on future funding.	Written Report	Ryan Stevens
Half Year Update Complaints Performance and Service Improvement	To receive the half yearly update complaints performance and service improvement report (to include the annual complaints performance and service improvement report 2024/25) <i>Housing & Communities Overview & Scrutiny Panel to attend for Housing Complaints</i>	Written Report	Amanda Wilson

22 January 2026

Corporate Plan Key Performance Data – Quarter 2	To receive portfolio performance data	Written Report	Saqib Yasin
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Devolution / LGR Update	To receive an update on the current position.	Written Report / Presentation	Matt Wisdom
Transformation Programme Update	To receive an update on progress with the Transformation programme.	Presentation	Rebecca Drummond / Ingrid Archer
19 March 2026			
Devolution / LGR Update	To receive an update on the current position.	Written Report / Presentation	Matt Wisdom
Transformation Programme Update	To receive an update on progress with the Transformation programme.	Presentation	Rebecca Drummond / Ingrid Archer
Corporate Plan Key Performance Data – Quarter 3	To receive portfolio performance data	Written Report	Saqib Yasin

Future items

Procurement update – September 2026