



Corporate plan priorities – key deliverables review

September 2025

Introduction

Local government reorganisation

The recent corporate peer challenge and the ongoing local government reorganisation (LGR) discussions prompted a review of the key deliverables in support of the Council's priorities to ensure our ambitions are balanced with our capacity and that our capacity is focussed on the right activities.

The Corporate Plan and Future New Forest remain the agreed policy frameworks and ongoing service delivery continues to be central to ensuring the needs of our residents are met.

These deliverables have been kept under review with this document reflecting the current position. Where activities can be delivered within existing capacity and as part of ongoing team work programmes these have now been highlighted as 'business as usual' (BAU) and will be removed from this list in future reviews. Delivery of these will be monitored through normal business planning and performance arrangements.

Status

The delivery activities within each of the corporate plan themes have been initially assessed and categorised on the following basis:

-  Delivered
-  On track to be delivered
-  At risk/under review
-  Move to BAU
-  New activities arising from LGR

People

Helping people in the greatest need and creating balanced, resilient and healthy communities who feel safe and supported with easy access to services.

Helping those in our communities with the greatest need

Delivery activity	
	Community forum
	Universal credit rollout
	Careline digitalisation

Empowering our residents to live healthy, connected and fulfilling lives

Delivery activity	
	Cultural strategy
	Cultural strategy (implementation)
	CCTV expansion
	Community grants (annual)

Meeting housing needs

Delivery activity	
	Homelessness strategy
	Social Housing Decarbonisation fund bid wave 3
	Tenant satisfaction survey part 2
	Social Housing Regulation Act (Implementation)
	Private Sector Housing strategy review
	Affordable Housing Delivery action plan

Place

Delivering growth, opportunity and services that shape our place now and for future generations, within a unique environmental context, to ensure we remain a special place to live, work and visit.

Shaping our place now and for future generations

Delivery activity	
	Local Plan (issues and options)
	Dibden Bay planning response
	A326 upgrade
	NEW – Community infrastructure levy (CIL) Community led projects
	NEW – Community infrastructure levy (CIL) Strategic projects

Protecting our climate, coast and natural world

Delivery activity	
	Public space protection order (PSPO) Review
	Air quality strategy
	Air quality strategy (implementation)
	Emergency planning and business continuity review
	Christchurch Bay flood/coastal erosion risk management (FCERM) approval
	Hurst Spit to Lymington
	Climate and nature emergency strategy and action plan

Caring for our facilities, neighbourhoods and open spaces in a modern and responsive way

Delivery activity	
	Waste Strategy mobilisation and rollout
	Bartec in cab technology rollout (Waste)
	Review of street scene, including technology*
	Hardley depot move
	Marsh Lane depot essential works
	Ringwood depot expansion
	Review of commercial waste
	Simpler recycling legislation

	Open Spaces review
	Parking strategy

*Previously included in Bartec rollout

Prosperity

Promoting a strong local economy that delivers its inclusive aspirations through effective partnerships, attracting investment, and increasing skills and employment opportunities.

Maximising the benefits of inclusive economic growth and investment

Delivery activity	
	Economic strategy / prospectus

Supporting our high-quality business base and economic centres to thrive and grow

Delivery activity	
	Totton Masterplan

Championing skills and access to job opportunities

Delivery activity	
	Employment and skills strategy

Future New Forest

Being an employer of choice

Delivery activity	
✓	People strategy
●	People strategy (implementation)

Being financially responsible

Delivery activity	
✓	Financial regulations update
●	Strategic Asset review (inc. Lymington Town Hall, community assets)
●	Strategic Asset implementation (SAMP action plan)
●	Appletree court (ATC) essential works project
●	NFEC Future arrangements
●	Claymeadow depot Future agreed
●	Eling Tide Mill (urgent works/repairs)
✓	Transformation business case revisit

Designing modern and innovative services

Delivery activity	
●	Digital strategy (delivery)
●	Digital Transformation: Customer platform

	Digital Transformation: Data platform
	Digital Transformation: Housing Maintenance
	Digital Transformation: Asset Management software
	Digital Transformation: Regulatory Services software

Other corporate activity

Delivery activity	
	Elections
	Scheme of Delegations update
	Business Planning Framework
	Member development (proportionate to LGR context)
	Devolution
	Local Government Reorganisation Programme
	New - Programme Management Office