

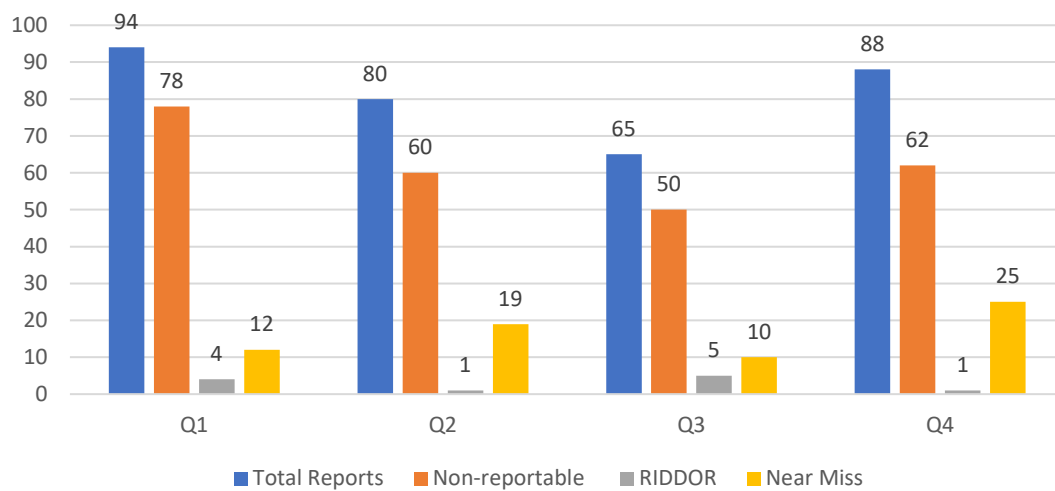
Corporate Accident Incident Annual Report 2024 – 2025

This report was taken on Tuesday 01/04/2025.

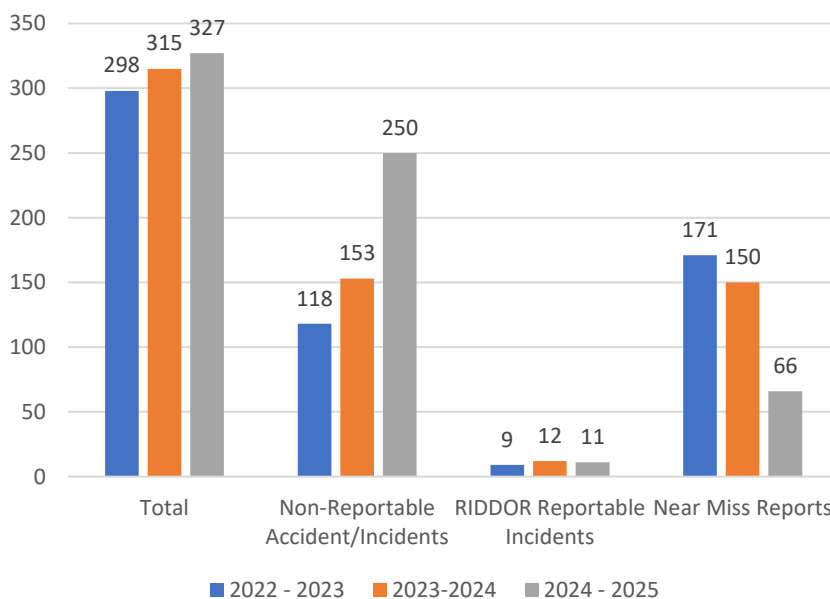
1.0. Overall Report 2024 - 2025

	Q1	Q2	Q3	Q4
Total Reports	94 (67)	80 (70)	65 (79)	88 (99)
Non-reportable	78 (34)	60 (36)	50 (40)	62 (43)
RIDDOR	4 (2)	1 (2)	5 (5)	1 (3)
Near Miss	12 (31)	19 (32)	10 (34)	25 (53)

All Reported Incident/Accidents



All Reports Yearly Comparison

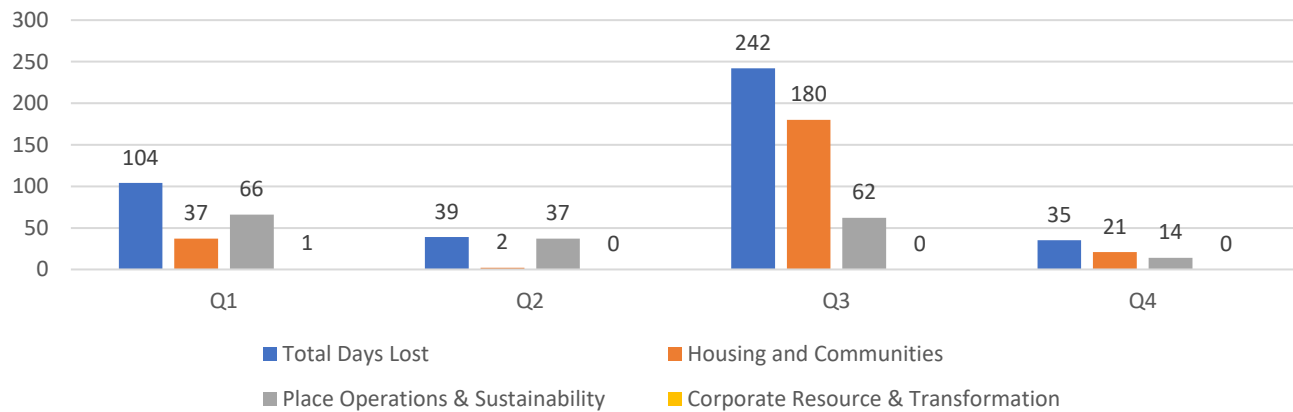


10.87 RIDDOR Reportable incidents per 1,000 employees

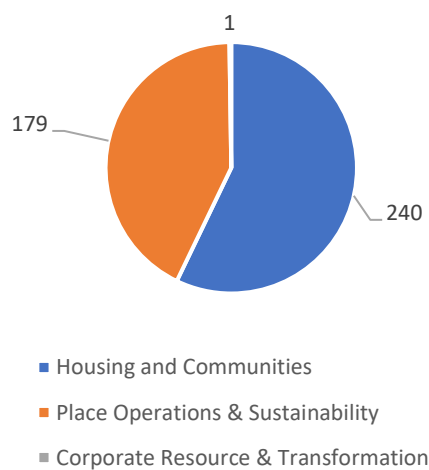
2.0. Days Lost

	Q1	Q2	Q3	Q4
Total Days Lost	104 (95)	29 (49)	185 (210)	35 (95)
Housing and Communities	37 (0)	2 (0)	123 (65)	21 (29)
Place Operations & Sustainability	66 (95)	27 (49)	65 (145)	14 (66)
Corporate Resource & Transformation	1 (0)	0 (0)	0 (0)	0 (0)

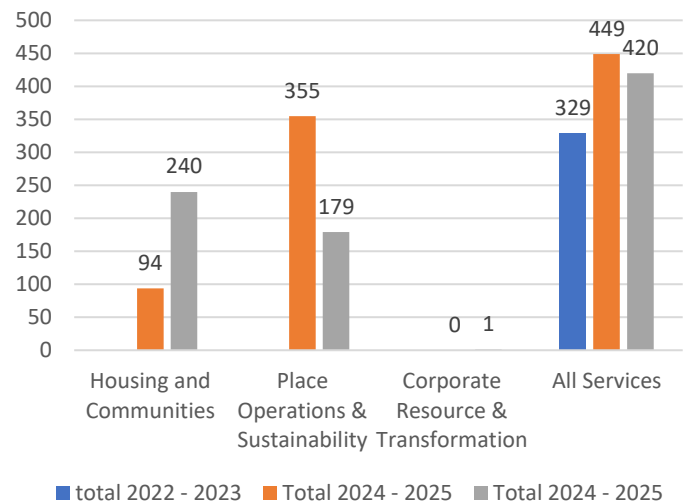
Days Lost 2024 - 2025



Service Breakdown Days Lost 2024 - 2025



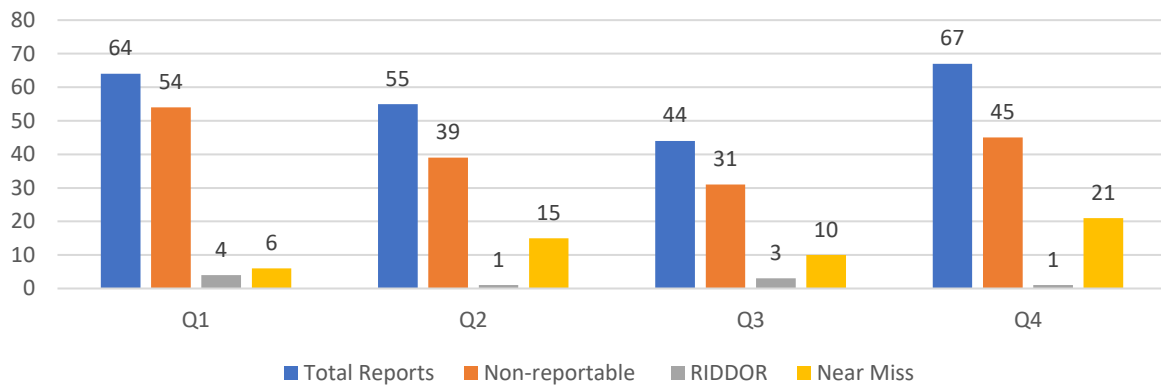
Days Lost yearly Comparison



3.0. Employee Reports

	Q1	Q2	Q3	Q4
Total Reports	64	55	44	67
Non-reportable	54	39	31	45
RIDDOR	4	1	3	1
Near Miss	6	15	10	21

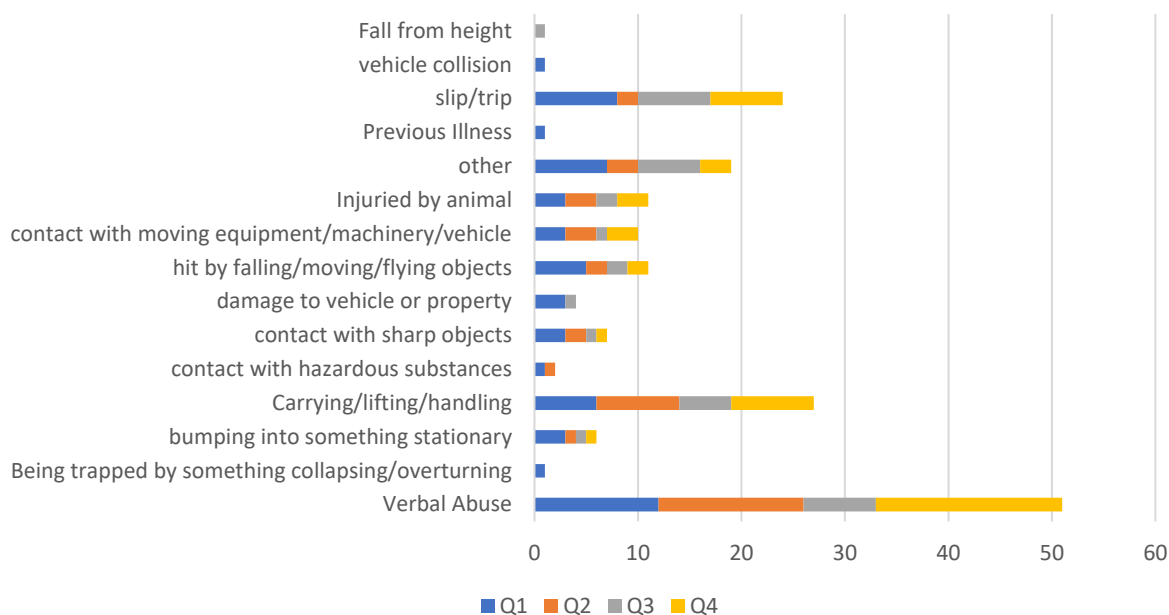
All Employee Reports 2024 - 2025



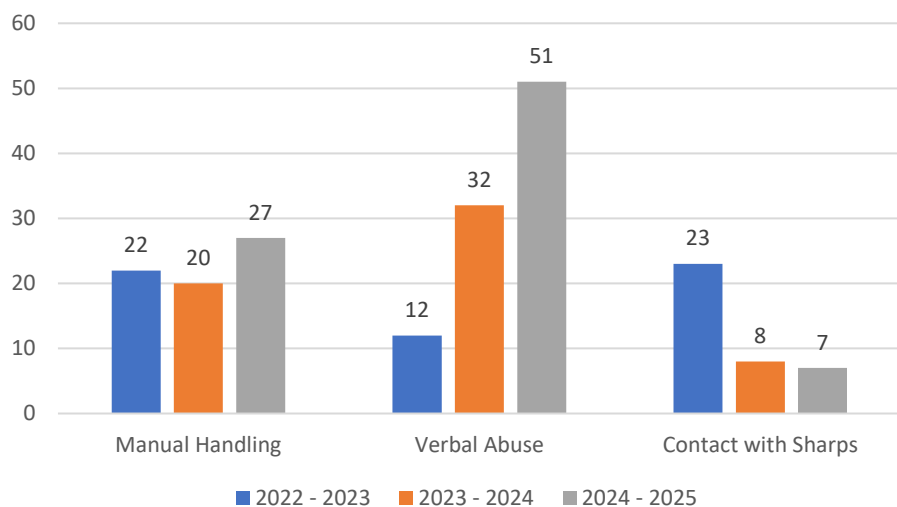
Employee Cause	Q1	Q2	Q3	Q4	Total
Verbal Abuse	12	14	7	18	51
Being trapped by something collapsing/overturning	1	0	0	0	1
bumping into something stationary	3	1	1	1	6
Carrying/lifting/handling	6	8	5	8	27
contact with hazardous substances	1	1	0	0	2
contact with sharp objects	3	2	1	1	7
damage to vehicle or property	3	0	1	0	4
hit by falling/moving/flying objects	5	2	2	2	11
contact with moving equipment/machinery/vehicle	3	3	1	3	10
Injured by animal	3	3	2	3	11
other	7	3	6	3	19
Previous Illness	1	0	0	0	1
slip/trip	8	2	7	7	24
vehicle collision	1	0	0	0	1
Fall from height	0	0	1	0	1

Appendix 2 – Accident/Incident Annual Report 2024 - 2025

All Causes 2024 - 2025



Yearly Cause Comparison



We have seen a significant increase in verbal abuse reports year on year. This is primarily due to an increase in reporting from operational teams such as open spaces, waste and car parking.

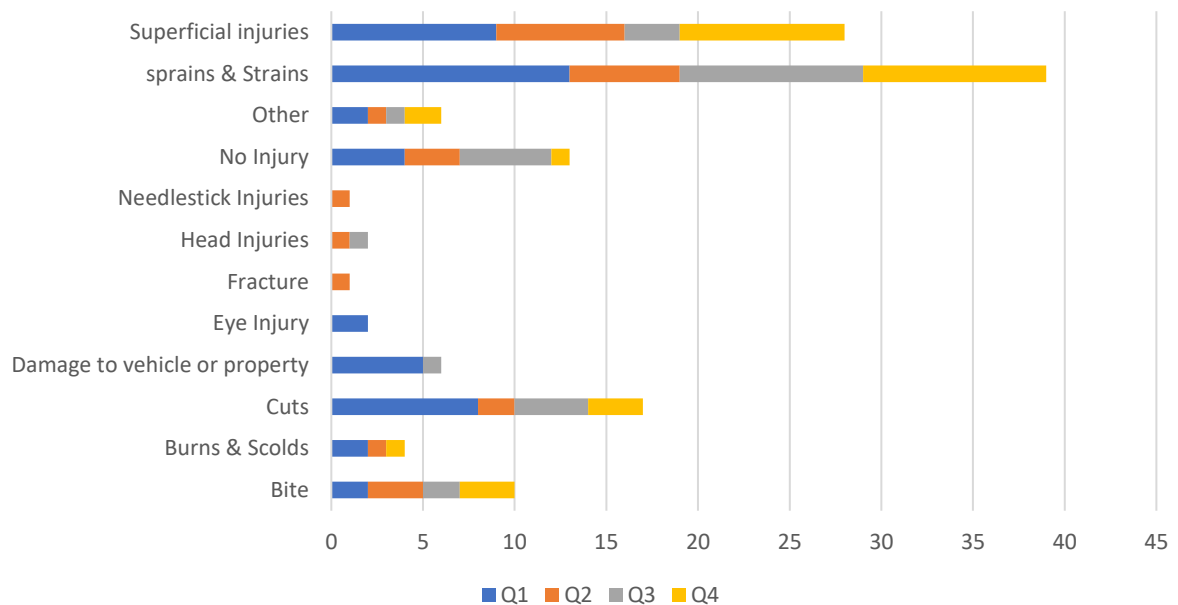
We have also seen an increase in manual handling injury reports, although the majority are minor injuries not resulting in days lost, a further review needs to be undertaken in this area. It is believed that the introduction of bins in 2025 – 2026 will result in a reduction of manual handling injury reports from the waste teams.

We have continued to see a decrease in the number of contacts with sharp incidents, this is primarily due to the introduction of slave bins on household waste rounds.

**Appendix 2 – Accident/Incident Annual Report
2024 - 2025**

Employee Injury Type	Q1	Q2	Q3	Q4
Bite	2	3	2	3
Burns & Scolds	2	1	0	1
Cuts	8	2	4	3
Damage to vehicle or property	5	0	1	0
Eye Injury	2	0	0	0
Fracture	0	1	0	0
Head Injuries	0	1	1	0
Needlestick Injuries	0	1	0	0
No Injury	4	3	5	1
Other	2	1	1	2
sprains & Strains	13	6	10	10
Superficial injuries	9	7	3	9

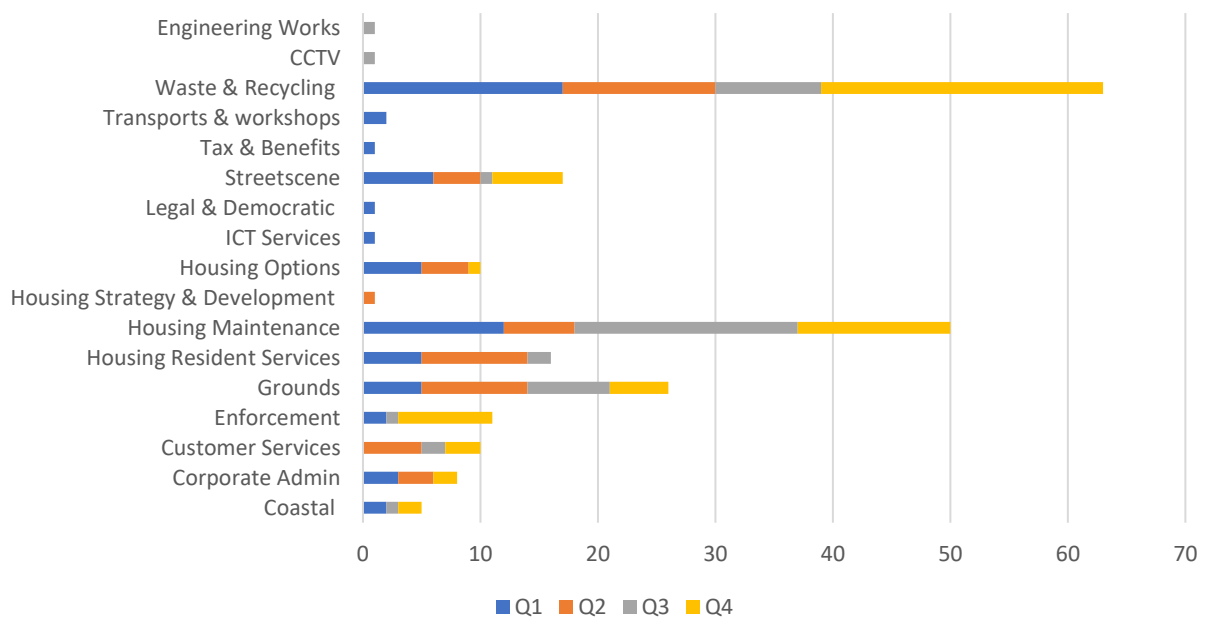
All Injury Types 2024 - 2025



**Appendix 2 – Accident/Incident Annual Report
2024 - 2025**

Team	Q1	Q2	Q3	Q4	Total
Coastal	2	0	1	2	5
Corporate Admin	3	3	0	2	8
Customer Services	0	5	2	3	10
Enforcement	2	0	1	8	11
Grounds	5	9	7	5	26
Housing Resident Services	5	9	2	0	16
Housing Maintenance	12	6	19	13	50
Housing Strategy & Development	0	1	0	0	1
Housing Options	5	4	0	1	10
ICT Services	1	0	0	0	1
Legal & Democratic	1	0	0	0	1
Streetscene	6	4	1	6	17
Tax & Benefits	1	0	0	0	1
Transports & workshops	2	0	0	0	2
Waste & Recycling	17	13	9	24	63
CCTV	0	0	1	0	1
Engineering Works	0	0	1	0	1

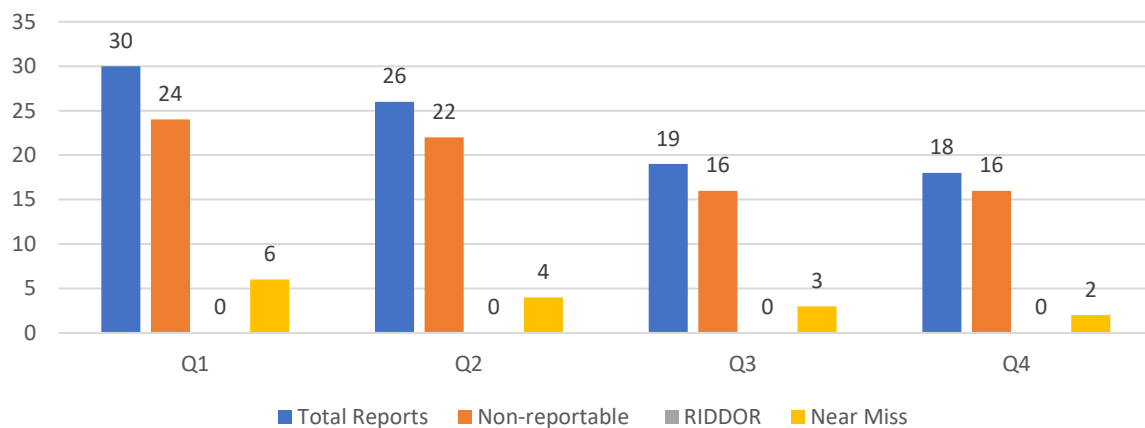
Reporting Teams 2024 - 2025



4.0. Member of the Public Reports 2024 - 2025

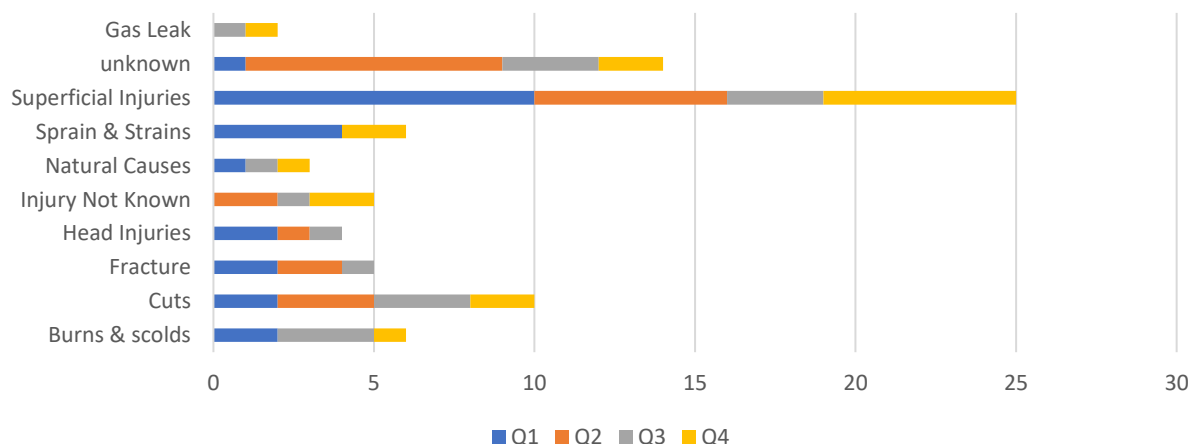
	Q1	Q2	Q3	Q4
Total Reports	30 (8)	26 (9)	19 (15)	18 (16)
Non-reportable	24 (5)	22 (5)	16 (9)	16 (7)
RIDDOR	0 (0)	0 (0)	0 (0)	0 (0)
Near Miss	6 (3)	4 (4)	3 (6)	2 (9)

Member of the public Reports 2024 - 2025



Member of the Public Injury	Q1	Q2	Q3	Q4
Burns & scolds	2	0	3	1
Cuts	2	3	3	2
Fracture	2	2	1	0
Head Injuries	2	1	1	0
Injury Not Known	0	2	1	2
Natural Causes	1	0	1	1
Sprain & Strains	4	0	0	2
Superficial Injuries	10	6	3	6
unknown	1	8	3	2
Gas Leak	0	0	1	1

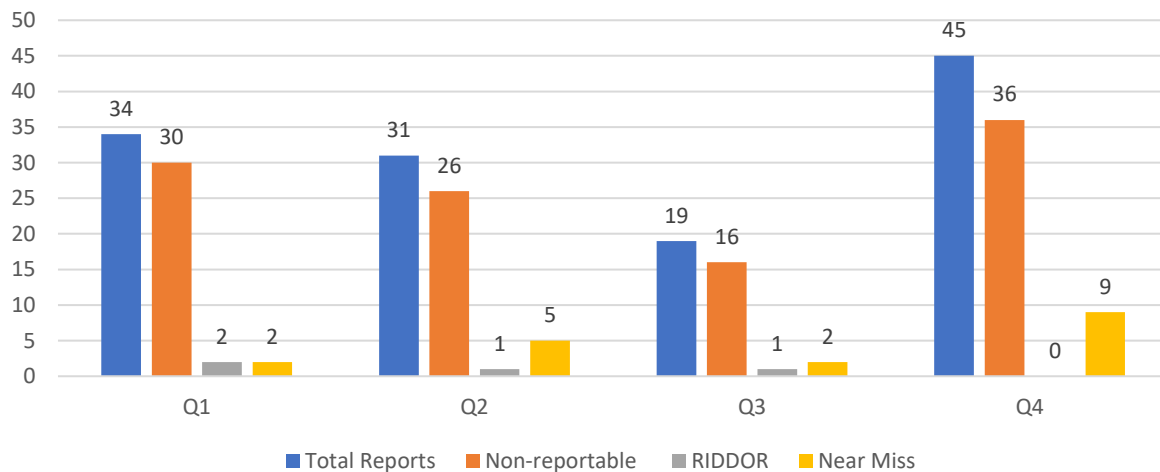
Injury Type (Member of the Public Reports 2024 - 2025)



5.0. Place, Operations & Sustainability 2024 - 2025

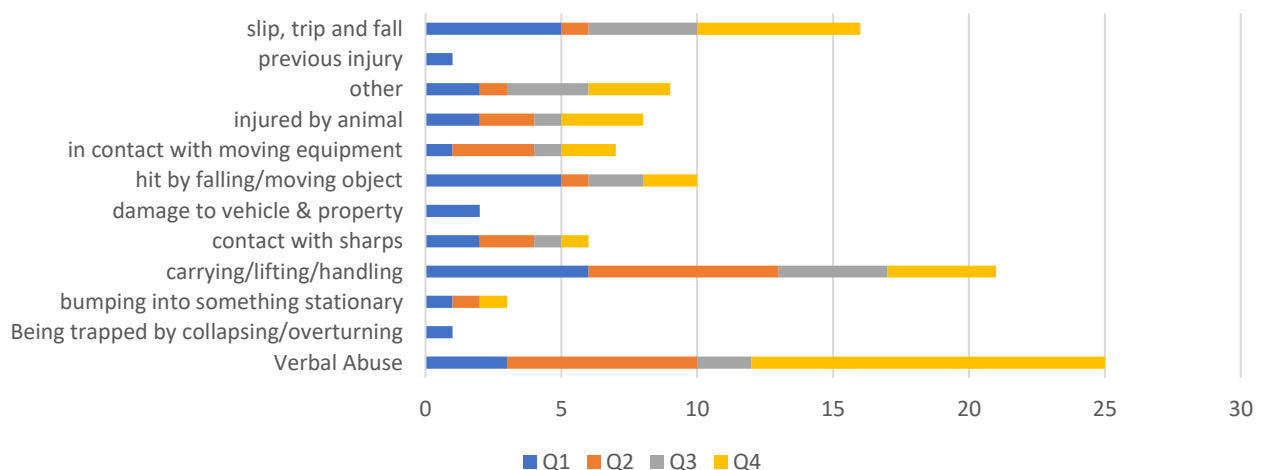
	Q1	Q2	Q3	Q4
Total Reports	34 (49)	31 (46)	19 (51)	45 (64)
Non-reportable	30 (21)	26 (20)	16 (22)	36 (27)
RIDDOR	2 (2)	1 (2)	1 (4)	0 (2)
Near Miss	2 (26)	5 (24)	2 (25)	9 (35)

Place, Operations & Sustainability All Reports 2024 - 2025



Cause	Q1	Q2	Q3	Q4
Verbal Abuse	3	7	2	13
Being trapped by collapsing/overturning	1	0	0	0
bumping into something stationary	1	1	0	1
carrying/lifting/handling	6	7	4	4
contact with sharps	2	2	1	1
damage to vehicle & property	2	0	0	0
hit by falling/moving object	5	1	2	2
in contact with moving equipment	1	3	1	2
injured by animal	2	2	1	3
other	2	1	3	3
previous injury	1	0	0	0
slip, trip and fall	5	1	4	6

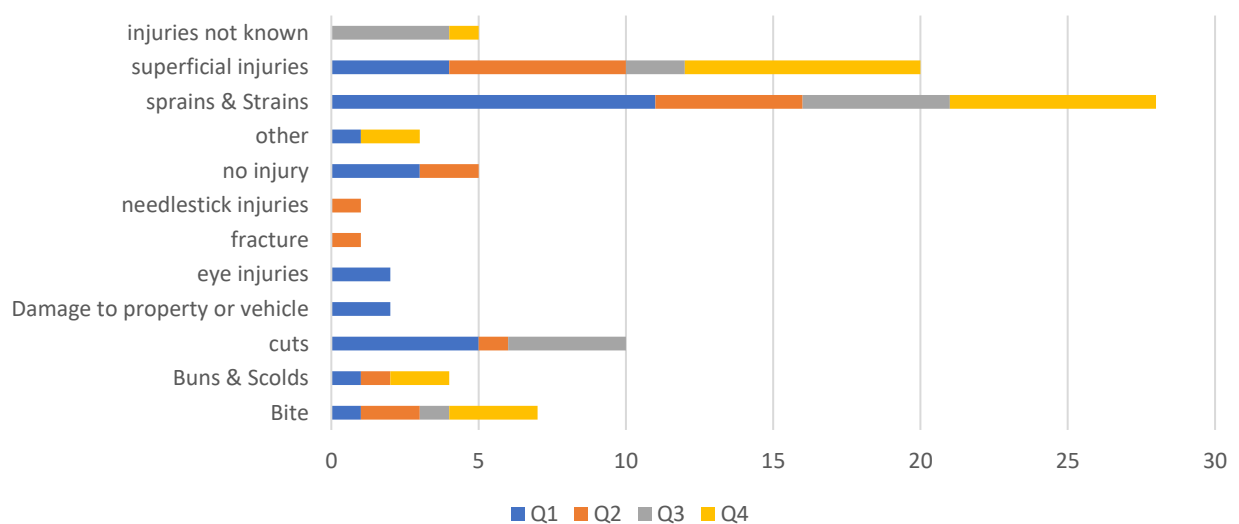
Place, Operations & Sustainability Cause 2024 - 2025



**Appendix 2 – Accident/Incident Annual Report
2024 - 2025**

Injury	Q1	Q2	Q3	Q4
Bite	1	2	1	3
Buns & Scolds	1	1	0	2
cuts	5	1	4	0
Damage to property or vehicle	2	0	0	0
eye injuries	2	0	0	0
fracture	0	1	0	0
needlestick injuries	0	1	0	0
no injury	3	2	0	0
other	1	0	0	2
sprains & Strains	11	5	5	7
superficial injuries	4	6	2	8
injuries not known	0	0	4	1

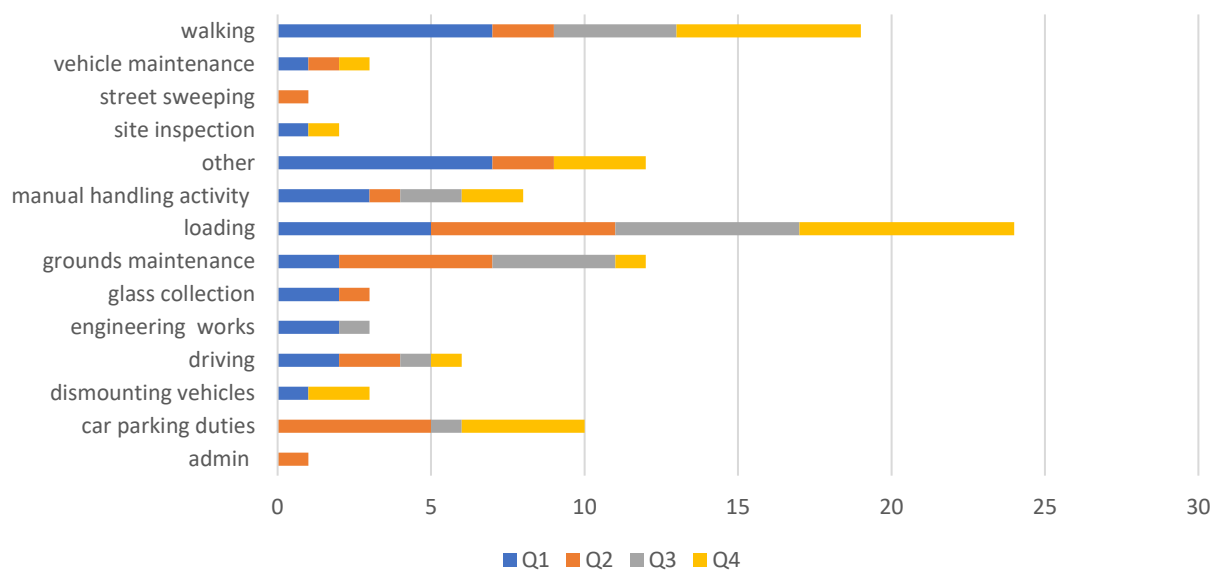
Place, Operations & Sustainability Injury Type 2024 - 2025



**Appendix 2 – Accident/Incident Annual Report
2024 - 2025**

Activity	Q1	Q2	Q3	Q4
admin	0	1	0	0
car parking duties	0	5	1	4
dismounting vehicles	1	0	0	2
driving	2	2	1	1
engineering works	2	0	1	0
glass collection	2	1	0	0
grounds maintenance	2	5	4	1
loading	5	6	6	7
manual handling activity	3	1	2	2
other	7	2	0	3
site inspection	1	0	0	1
street sweeping	0	1	0	0
vehicle maintenance	1	1	0	1
walking	7	2	4	6

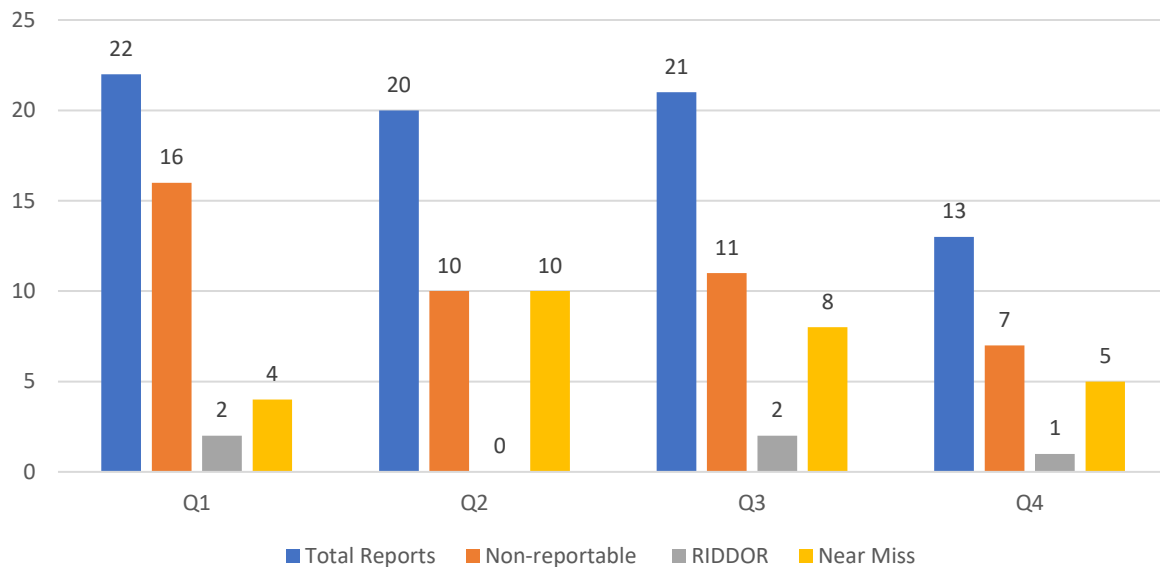
Place, Operations & Sustainability Activity 2024 - 2025



6.0. Housing & Communities 2024 – 2025

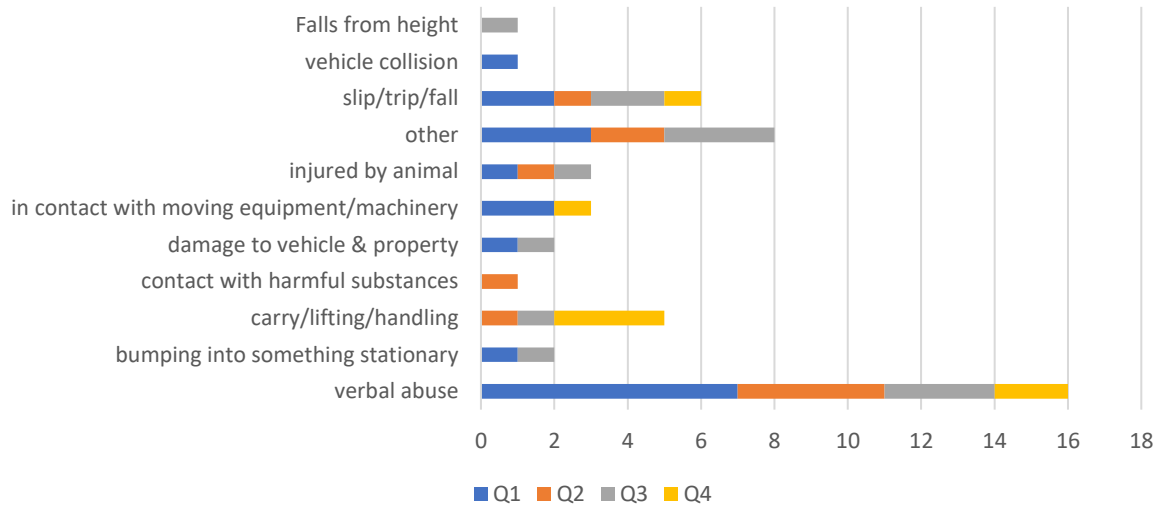
	Q1	Q2	Q3	Q4
Total Reports	22 (9)	20 (13)	21 (10)	13 (16)
Non-reportable	16 (6)	10 (11)	11 (6)	7 (7)
RIDDOR	1 (0)	0 (0)	2 (1)	1 (0)
Near Miss	4 (3)	10 (2)	8 (3)	5 (9)

Housing & Communities All Reports 2024 - 2025



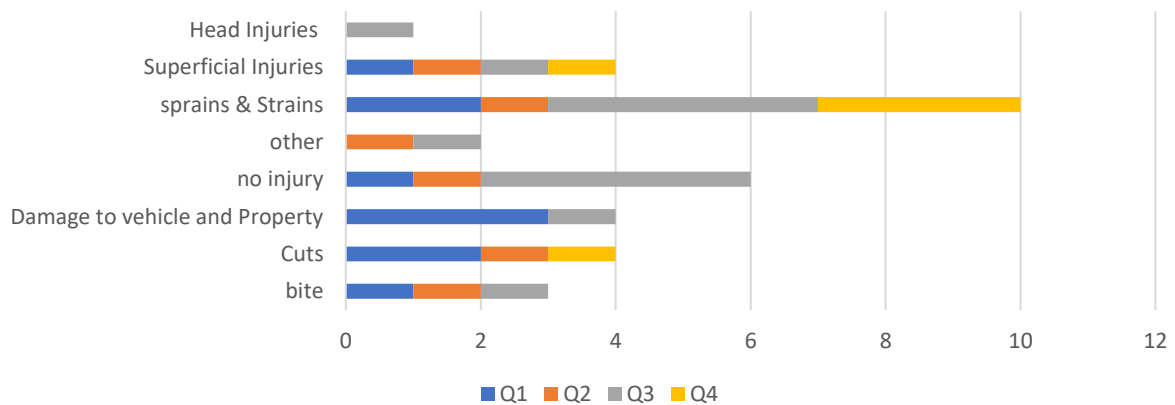
Cause	Q1	Q2	Q3	Q4
verbal abuse	7	4	3	2
bumping into something stationary	1	0	1	0
carry/lifting/handling	0	1	1	3
contact with harmful substances	0	1	0	0
damage to vehicle & property	1	0	1	0
in contact with moving equipment/machinery	2	0	0	1
injured by animal	1	1	1	0
other	3	2	3	0
slip/trip/fall	2	1	2	1
vehicle collision	1	0	0	0
Falls from height	0	0	1	0

Housing & Communities Incident Cause 2024 - 2025



Injury Type	Q1	Q2	Q3	Q4
bite	1	1	1	0
Cuts	2	1	0	1
Damage to vehicle and Property	3	0	1	0
no injury	1	1	4	0
other	0	1	1	0
sprains & Strains	2	1	4	3
Superficial Injuries	1	1	1	1
Head Injuries	0	0	1	0

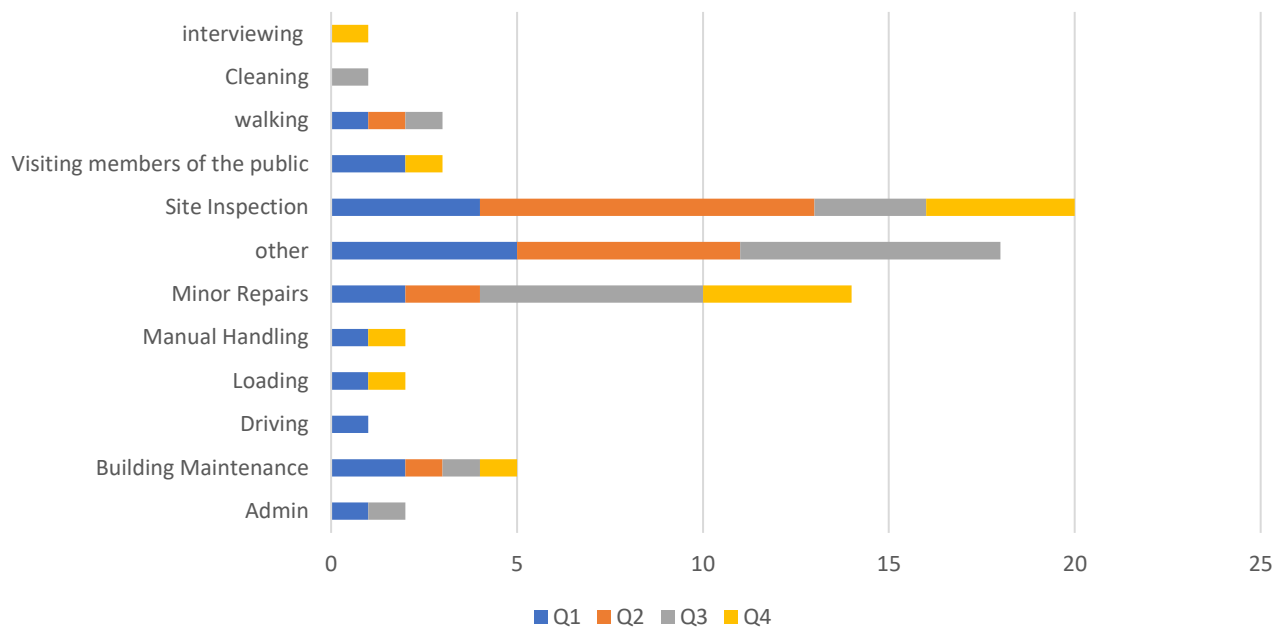
Housing & Communities Injury Type 2024 - 2025



**Appendix 2 – Accident/Incident Annual Report
2024 - 2025**

Activity	Q1	Q2	Q3	Q4
Admin	1	0	1	0
Building Maintenance	2	1	1	1
Driving	1	0	0	0
Loading	1	0	0	1
Manual Handling	1	0	0	1
Minor Repairs	2	2	6	4
other	5	6	7	0
Site Inspection	4	9	3	4
Visiting members of the public	2	0	0	1
walking	1	1	1	0
Cleaning	0	0	1	0
interviewing	0	0	0	1

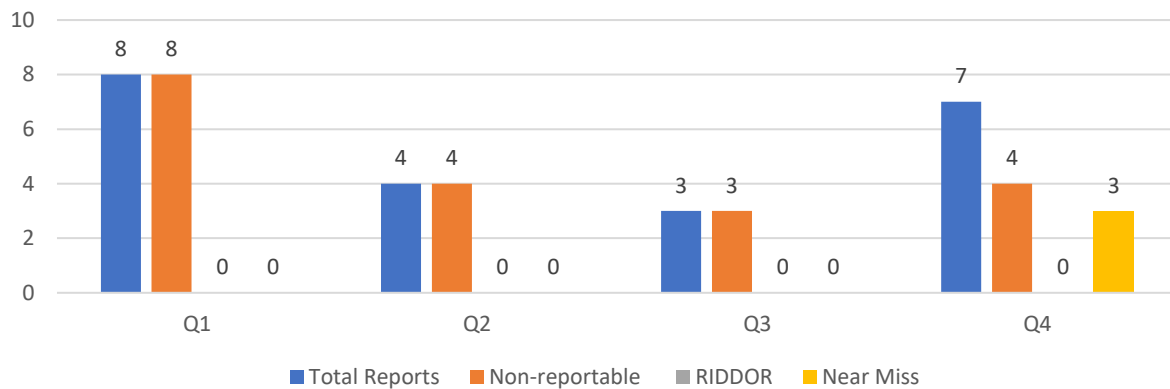
Housing & Communities Activity Type 2024 - 2025



7.0. Corporate Resource & Transformation (including Governance) 2024 – 2025

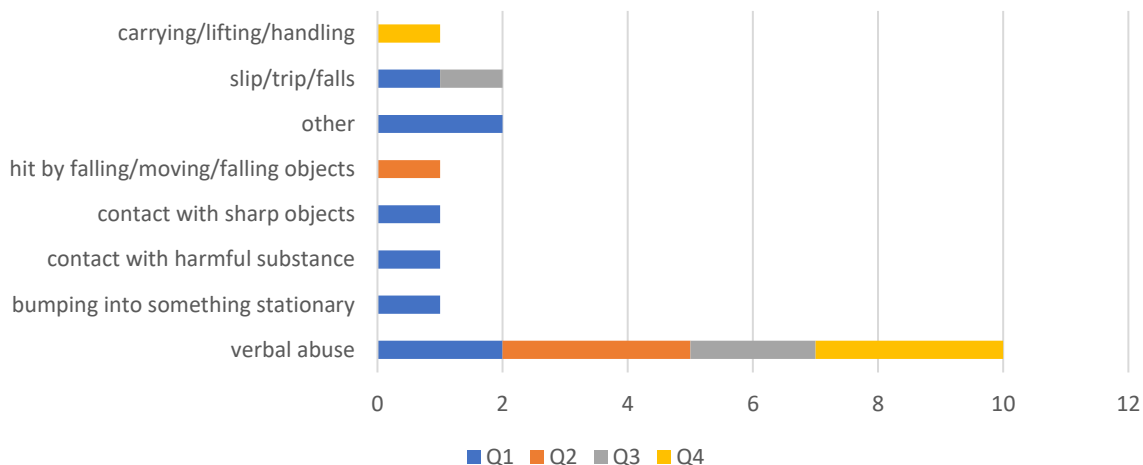
	Q1	Q2	Q3	Q4
Total Reports	8	4	3	7
Non-reportable	8	4	3	4
RIDDOR	0	0	0	0
Near Miss	0	0	0	3

Corporate Resources & Transformation All Reports 2024 - 2025



Cause	Q1	Q2	Q3	Q4
verbal abuse	2	3	2	3
bumping into something stationary	1	0	0	0
contact with harmful substance	1	0	0	0
contact with sharp objects	1	0	0	0
hit by falling/moving/falling objects	0	1	0	0
other	2	0	0	0
slip/trip/falls	1	0	1	0
carrying/lifting/handling	0	0	0	1

Corporate Resources & Transformation cause 2024 - 2025



8.0. Contractor Incidents & Accidents

