



Corporate plan priorities – key deliverables review

March 2025

Introduction

Local government reorganisation

The recent corporate peer challenge and the emerging local government reorganisation (LGR) discussions has prompted a review of the key deliverables in support of the Council's priorities to ensure our ambitions are balanced with our capacity and that our capacity is focussed on the right activities.

The Corporate Plan and Future New Forest remain the agreed policy frameworks and ongoing service delivery continues to be central to ensuring the needs of our residents are met.

This review enables a discussion to bring about more clarity on the delivery of priorities and associated timescales, to focus resources and consider the potential impacts of local government reorganisation.

Status

The delivery activities within each of the corporate plan themes have been initially assessed and categorised on the following basis:

Continue		Rationale supports continuation based on impact and/or nearing completion
Consider		Proportionate response with limited resources
Stop		Timescales and capacity required suggest that activities should be paused
New/LGR		New activities arising from LGR

People

Helping people in the greatest need and creating balanced, resilient and healthy communities who feel safe and supported with easy access to services.

Helping those in our communities with the greatest need

Delivery activity	
	Community forum
	Universal credit rollout
	Careline digitalisation
	Careline growth

Empowering our residents to live healthy, connected and fulfilling lives

Delivery activity	
	Cultural strategy
	CCTV expansion
	Community grants (annual)
	Cultural strategy (implementation)
	Development of new Health and wellbeing strategy
	Community strategy

Meeting housing needs

Delivery activity	
	Homelessness strategy
	Social Housing Decarbonisation fund bid wave 3
	Tenant satisfaction survey part 2
	Social Housing Regulation Act (Implementation)
	Private Sector Housing strategy review
	Affordable Housing Delivery action plan
	Development of new Empty homes strategy
	Housing strategy consultation/publish (aligned with local plan timescales)

Place

Delivering growth, opportunity and services that shape our place now and for future generations, within a unique environmental context, to ensure we remain a special place to live, work and visit.

Shaping our place now and for future generations

Delivery activity	
	Local Plan (issues and options)
	Dibden Bay planning response
	A326 upgrade
	Nationally significant infrastructure project - Fawley Pipeline

	Development Management Review
	NEW – Community infrastructure levy (CIL) Community
	NEW – CIL Strategic

*Planning performance agreement

Protecting our climate, coast and natural world

Delivery activity	
	Public space protection order (PSPO) Review
	Air quality strategy
	Emergency planning and business continuity review
	Christchurch Bay flood/coastal erosion risk management (FCERM) approval
	Hurst Spit to Lymington
	Climate and nature emergency strategy and action plan
	Air quality strategy (implementation)
	Fleet strategy
	Climate/Sustainability Impact Decision Tool Assessment
	Coastal destination strategy
	Coastal partnership model

Caring for our facilities, neighbourhoods and open spaces in a modern and responsive way

Delivery activity

	Waste Strategy mobilisation and rollout
	Bartec in cab technology rollout
	Hardley depot move
	Marsh Lane depot essential works
	Ringwood depot expansion
	Review of commercial waste
	Simpler recycling legislation
	Open Spaces review
	Parking strategy

Prosperity

Promoting a strong local economy that delivers its inclusive aspirations through effective partnerships, attracting investment, and increasing skills and employment opportunities.

Maximising the benefits of inclusive economic growth and investment

Delivery activity	
	Economic strategy / prospectus

Supporting our high-quality business base and economic centres to thrive and grow

Delivery activity	
	Totton Masterplan

Championing skills and access to job opportunities

Delivery activity	
	Employment and skills strategy

Future New Forest

Putting our customers at the heart

Delivery activity	
	Resident insight (2025 survey)

Being an employer of choice

Delivery activity	
	People strategy

Being financially responsible

Delivery activity	
	Financial regulations update
	Strategic Asset review (inc. Lymington Town Hall, community assets)
	Strategic Asset implementation
	Appletree court (ATC) essential works project
	NFEC Future arrangements
	Claymeadow depot Future agreed
	Eling Tide Mill (urgent works/repairs)

	Eling Tide Mill (long-term asset strategy)
	ATC South Wing business case works
	NEW - Transformation business case revisit

Designing modern and innovative services

Delivery activity	
	Digital strategy (delivery)
	Digital Transformation: Customer platform
	Digital Transformation: Data platform
	Digital Transformation: Housing Maintenance
	Digital Transformation: Asset Management software
	Digital Transformation: Regulatory Services software

Other corporate activity

Delivery activity	
	Elections
	Scheme of Delegations update
	Business Planning Framework
	Member development (proportionate to LGR context)
	Corporate Dashboards
	Communications strategy (delivery as per service plan)
	NEW - Devolution / Local Government Reorganisation

