

From: Accounts H&G [REDACTED]
Sent: 07 August 2025 14:44
To: Andy Rogers
Subject: Fw: Committee Meeting - Feedback

Message from residents...

Sent from [Outlook for iOS](#)

From: jeremy smith [REDACTED]
Sent: Friday, August 1, 2025 12:23:09 PM
To: accounts@horseandgroom [REDACTED]
Subject: Committee Meeting - Feedback

Dear Mark & Nicole,

I wanted to extend my sincere thanks for organizing yesterday's community meeting at the village hall to address some operational concerns raised by a few of our village residents. It's important to remember that these views do not represent the majority.

Whether one is a regular patron or a visitor to the Horse & Groom, it's undeniable that Woodgreen Village benefits immensely from having exceptional facilities such as our village store, cricket pitch, and, notably, our great and well-run local pub.

The hard work and effort you both have invested in the pub have not only made it a highly valuable community asset but also a significant contributor to our local economy by employing local people and businesses wherever possible.

Your transformation of the pub into an essential and highly attractive community asset has created a unique and pleasant environment for all to enjoy. This has played a crucial role in bringing many locals together and providing our older residents with opportunities to socialize, which they might not have otherwise.

While there may be some who do not frequent the Horse & Groom, I believe it is shortsighted for "non-regulars" to adopt a negative NIMBY approach rather than considering the broader benefits the pub provides to our community.

It's also crucial to acknowledge that the pub sector is generally in decline, with some 400 pubs closing annually. This trend is further exacerbated by the current economic situation and significantly increased operating costs, making it all the more important for local residents to fully support you to ensure your ongoing success. This support extends to the activities and events necessary for the financial success and survival of the Horse & Groom.

Your considerate response to neighbors' concerns about noise, and the polite and respectful manner in which you addressed these issues at yesterday's meeting, has not gone unnoticed.

As a community, we have both the right and the responsibility to support you in any reasonable way to ensure the Horse & Groom thrives, unlike so many other village pubs. While the concerns of others need consideration, it's also important for complainants to think about the wider community benefits, given the pub's longstanding presence in the village since the 1840s.

In closing, I feel that yesterday's attempt to have an open and constructive meeting was somewhat overshadowed by a few individuals with their own agendas. I want to thank you for handling the situation with such politeness and diplomacy.

Please know that I, along with many others, wholeheartedly support your proposals and am willing to voice or attend any necessary meetings, given the importance of what you have created.

From all of us, thank you. You have our unwavering support.

Kind regards,

Jeremy Smith



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