

APPENDIX 2

Number	DA strategy priority	Our commitment	Action / activity	Outcomes	Year 1 Q1	Year 1 Q2
1	Awareness & early intervention	Increase knowledge, and awareness of domestic abuse through targeted campaigns.	Deliver targeted awareness raising campaigns with the support of the Hampshire Domestic Abuse Partnership (HDAP).	It is fundamental that communities can identify, recognise and support victims-survivors of domestic abuse at an early stage. Domestic abuse is a hidden crime, so raising awareness through collaborative campaigns highlights the prevalence and need for communities to recognise the signs.	Ongoing and developed on trends, including calendar events i.e sporting, National campaigns	Ongoing
2	Awareness & early intervention	Enhance information and advice available on domestic abuse in community settings such as GP surgeries, community centres.	Ensure information on domestic abuse including support services is available within the New Forest is accessible to the whole community.	To prevent escalations and reduce exposure to the harmful consequences of domestic abuse, it is imperative that those experiencing domestic abuse access the support they require at the earliest opportunity. By providing community based settings with information such as support services and training, this improves the chances of victims-survivors having access to support services.	Ongoing and developed on trends, including calendar events i.e sporting, National campaigns	Ongoing
3	Awareness & early intervention	Deliver additional training to support NFDC employees to be able to identify and respond effectively to domestic abuse at the first opportunity.	Provide training to all NFDC employees to enhance knowledge and awareness of domestic abuse to support survivors-victims of domestic to receive the appropriate support they require. Ensure domestic abuse elearning training to be available for all staff through LMS (building on level 1 safeguarding elearning).	Training is vital for employees to recognise signs of domestic abuse. Providing all employees with further training will provide them with the skills they require to support both victims-survivors and perpetrators.	Research and develop	Research and develop
4	Awareness & early intervention	To work collaboratively, improving outcomes for victim-survivors of domestic abuse, including children.	Ensure NFDC employees work collaboratively and participate as an active partner in case conferences, sharing information across service providers and taking the whole family approach to prevention and early intervention. Identified staff to complete Multi Agency Risk Management (MARAC) and Hampshire Safeguarding Childrens partnership training calendar on Adult and Child protection conferences, Children In Need conferences,	Through attending multi-agency meetings will enhance appropriate information sharing and ensure that risk assessments/management can be considered.	Service Managers to identify cohort based on Role profile and training opportunities	Service Managers to identify cohort based on Role profile and training opportunities
5	Awareness & early intervention	Through a strategic approach, identify gaps in service delivery, seeking additional funding opportunities.	Utilising the expertise within the New Forest Domestic Abuse Forum, identify gaps in service and explore funding opportunities for survivors-victims and perpetrator support services and interventions.	This will enhance opportunities for residents to access services suitable for their needs.	Ongoing	Ongoing
6	Workforce development	Provide a robust response to domestic abuse. All staff will be trained across NFDC departments to recognise, identify, and respond to those vulnerable to domestic abuse both within the community and workplace.	Domestic abuse elearning training to be available for all staff to complete on LMS to provide a further awareness of domestic abuse.	This enables NFDC employees to provide a robust response to domestic abuse.	Research and develop	Research and develop

7	Workforce development	Develop the knowledge and confidence for all domestic abuse champions. NFDC will ensure the champions receive a bespoke training.	<p>Domestic abuse champions to be identified across NFDC departments providing in-depth training to support colleagues and clients/residents. Departments identified:</p> <ul style="list-style-type: none"> - Human Resources - Housing Options - Housing Estates - Customer Services - Environmental Health - Revenue & Benefits - Streetscene - Planning - Housing Maintenance - Housing Tenancy Accounts - Appletree Careline / CCTV 	This is to make sure each service is adhering to guidelines and legislation, increasing awareness and ensuring reports are taken seriously and appropriate measures taken.	Consult	Canvass to staff
8	Workforce development	Domestic abuse champions to disseminate best practice whilst ensuring all reports are taken seriously and appropriate measures taken.	<p>To develop the knowledge and confidence for all domestic abuse champions, NFDC will ensure the champions receive a bespoke 5 modular sessions covering the topics below from appropriate agencies. This can then be disseminated to colleagues.</p> <ul style="list-style-type: none"> - Roles & responsibilities of DA champion - Domestic Abuse Act 2021 - Trauma informed approach - DASH risk assessment - Recognising the signs and indicators of abuse - Victim's Bill - Mental Capacity Act - Impact on survivor-victim - Learning from domestic abuse related death reviews - Real life stories - Different experiences, needs and expectations of individuals - NFDC staff domestic abuse policy and guidance 	Due to the amount of direct contact NFDC employees has with residents, enhancing the knowledge of domestic abuse through DA champions will support staff and clients.	Learning material preparation	Learning material preparation
9	High quality service provision	Through the collaboration between New Forest District Council and Hampshire County Council, we will ensure specialist domestic abuse safe accommodation and support needs of those accessing accommodation are met.	NFDC Housing to continue to work closely with Hampshire County Council when identifying the local need for specialist domestic abuse safe accommodation. Utilising the dispersed accommodation available delivered by Stop Domestic Abuse & The You Trust (providing the same level of support as refuge in self-contained accommodation which broadens the eligibility for victims-survivors who have previously not been able to access refuge.)	This will build upon the good relationships between NFDC & HCC. Housing Options attend safe accommodation meetings and a local practitioners meeting with other Housing departments to share knowledge and ideas.	Ongoing	Ongoing

10	High quality service provision	Educate and develop a cohort of domestic abuse champions across the Council supporting and signposting colleagues and customers with accessing their most appropriate service provision.	Following the DA champions receiving in-depth domestic abuse training, they will be supported by the Safeguarding Leads and Service Manager for Community Safety & Support. DA champion meetings will be arranged 4-6 times per annum.	Meetings are to: - Support the DA champions - Discuss confidentially any cases they have had - Share best practice and information - Ensure they are happy undertaking the role - Identify any further learning/training need.		
11	Multi-agency working and pathway development	Ensure multi-agency working is embedded with clear pathways for agencies in accessing specialist domestic abuse support services.	Through the training provided to all staff and DA champions highlight referral pathways to domestic abuse services to ensure all staff are aware. This will be supported through the membership of the DA forum replicating response protocols.	To enable to survivor-victim or perpetrator to access appropriate support at the earliest opportunity.		
12	Multi-agency working and pathway development	Providing a consistent response for victims-survivors, perpetrators, and family members.	To ensure that DA champions are available within the departments identified in activity 7 to provide up to date, accurate and consistent information.	Having in-depth knowledge throughout the council will support staff and prevent any delay in survivors-victims obtaining the appropriate support.		
13	Multi-agency working and pathway development	Establish a New Forest Domestic Abuse Strategic Board for effective monitoring and delivery of the domestic abuse strategy.	To develop and establish a New Forest Domestic Abuse Strategic Board to meet bi-annually to include: - NFDC Portfolio Holder - Strategic Director, Housing & Communities - Service Manager, Community Safety & Support - Community Safety Manager - Community Safety Officer - Service Manager, Housing Options - Service Manager, Human Resources - NFDC Tenancy Involvement Group - Stop Domestic Abuse - The Hampton Trust - Third Sector?	The purpose and outcome of the strategic board is to: - To oversee and scrutinise the on-going delivery of the Domestic Abuse Act 2021 for a tier 2 authority. - To support the DA champions. - To ensure staff are supported by the DA champions effectively. - To explore collaborative working. - To advise and support when dealing with issues raised. - To escalate issues where there are unmet needs, gaps in services. - To address and embed the recommendations and learning from domestic abuse related death reviews. - Accessing external funds for localised commissioning of services.	Preparation	Preparation