

CABINET – 7 APRIL 2010

# COMMUNITY STRATEGY ACTION PLANS 2009/10 PERFORMANCE AND 2010/11 DRAFT

#### 1. INTRODUCTION

1.1 Each year an action plan is developed and delivered by each of the Local Strategic Partnership's Community Action Networks (CANs) for each topic chapter of the Sustainable Community Strategy.

**PORTFOLIO: POLICY & RESOURCES** 

- 1.2 This report sets out the performance against the 2009/10 actions and the proposed actions for 2010/11 put forward by the Partnership.
- 1.3 The draft action plan was approved by the Partnership in March subject to Cabinet agreement.

#### 2. 2009/10 PERFORMANCE REPORT

- 2.1 Attached at **Appendix 1** is the performance report. The level of achievement is good with 29 of the 40 actions 72.5% being achieved.
- 2.2 This is very similar to last year's performance (73%) across the whole of the action plan.
- 2.3 This Council led on 27 of the actions, 24 of which were achieved giving a 88% success rate. This exceeded the target of 80% and compares well to 2008/09 when 72.5% of the actions were achieved.

#### 3. DRAFT SCS ACTIONS FOR 2010/11

- 3.1 Attached at **Appendix 2** are the draft actions as agreed by the LSP in March.
- 3.2 Proposed action plans are still awaited in respect of the Natural Environment.
- 3.3 This Council is leading on 26 of the 36 actions 13 of which as co lead authority.

#### 4. CRITERIA USED FOR IDENTIFYING ACTION

- 4.1 Criteria have been used to identify actions coming forward. All actions:
  - are partnership based demonstrate real partnership working ie ranging from significant partnership discussions to partnership funding
  - demonstrate need link to one or more of the priorities in the Sustainable Community Strategy
- 4.2 It was also agreed by the LSP that efforts should be made to make sure that many of the actions contributed to some current key issues namely economic recovery, carbon reduction and community engagement. The assessment against the SCS objectives shown at **Appendix 3** hopefully helps assess whether this has been achieved as well as demonstrating the spread of impact across the SCS.

### 5. ENVIRONMENTAL/ CRIME & DISORDER/ EQUALITY AND DIVERSITY IMPLICATIONS

5.1 A wide variety of actions are designed to contribute towards all these issues, the details of which can be seen in particular in sections 2, 4, 5, 6 & 13 of Appendices 1 & 2. Appendix 3 reveals those actions that contribute to SCS objectives and particular attention is drawn to objectives b, c, d, e, f, h & i.

#### 6 FINANCIAL IMPLICATIONS

6.1 This Council's involvement in the actions is resourced through existing budgets.

#### 7 PORTFOLIO HOLDER COMMENTS

7.1 I am particularly pleased to see the Council performing well against the action plans for 2009/10. The outcomes that should flow from the proposed action plans for the year ahead should bring good benefits to the local economy, help our environment and improve people's lives in the district. Delivering through partnership is one way of making better use of the resources we have and we will need to make sure that delivery of these actions is done as efficiently as possible.

#### 8. CONCLUSION

- 8.1 The Action Planning process is important to get right if the Community Strategy is to make a real impact on the quality of life of present and future generations.
- 8.2 The SCS Action plans only represent a very small part of the overall work that is delivered in partnership in this district.

#### 9. **RECOMMENDATIONS**

- 9.1 That the performance report on the Community Strategy Action Plan for 2009/10 be noted; and
- 9.2 That the draft SCS action plan for 2010/11 be agreed by Cabinet.

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### **APPENDIX 1**

# SUSTAINABLE COMMUNITY STRATEGY ACTION PLAN 2009/10 – PERFORMANCE REPORT

### 1 Children and Young People

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
CY.1 Review and shape the various strands of Cook and Eat programmes and devise a supporting programme of exercise / activities to include family inclusive and for young people, in three locations.	NFDC	HCHC; Voluntary Sector	Yes
CY.2 Implement two new multi agency projects to assist pathways into formal NEET programmes.	HCC	NFDC; Voluntary Sector	No – only the sport scheme underway. The arts scheme has taken longer to start.
CY.3 Through joint working with the Transport CAN to devise four specific actions to address the needs of children and young people to access services which may include Service delivery actions.	HCC; CFNF	Potentially all CAN organisations	Yes

### 2 Community Safety

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
CS.1 Develop and deliver TravelSafe Project	Isle of Wight Partnership (Community Safety CAN)	Childrens CAN Transport CAN Older Persons CAN Economic CAN Environment CAN	No – TravelSafe is continuing into 2010 and is due to be rolled out during the Spring / Summer
CS.2 Develop and deliver 'Keeping Unwanted Visitors Out' packs to concerned and/or vulnerable households particularly focussing on areas of higher risk	Community Safety CAN	Older Persons CAN	Yes

### 3 Economy

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
EC.1 Brand New Forest Deliver action programme focussing on business planning, NFDC Business Service One Stop Shop, New Forest Business Directory, the Green Leaf Business Scheme and Collaborative New Forest Marketing and Communications.	NFDC	NFBP, NPA, FE Colleges, LSP, Business Link, CC, FC, NFTA	Yes Business and consumer launch via New Forest Today magazine and Brand New Forest gateway website by end March 2010.
EC.2 Deliver agreed proposals for reorganising the structure and activities of New Forest Produce Ltd and the 09/10 development programme of the New Forest Marque	NFDC/NPA/ NFPL	NFBP NFTA	Yes New fee-based membership structure achieved. Development and marketing programmes for 09/10 delivered.

### **4 Built Environment**

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
BE.1 Undertake character appraisal and guidance for New Milton (pilot area as part of 'local distinctiveness' project)	NFDC	New Milton Town Council HCC	Yes
BE.2 Review outcomes from pilot area and commence appraisal for Lymington (as part of 'local distinctiveness' project)	NFDC	Lymington & Pennington Town Council HCC	Yes
BE.3 Publish a critical assessment of how the principles in 'Building Health' (as issued by National Heart Forum, Living Streets and CABE) can best be applied in this district (carried forward from 2008/09).	NFDC	PCT NPA HCC Local Councils	No – prioritised resources on local distinctiveness flagship project

### **5 Natural Environment**

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
NE.1 Restoration of 1000 ha of the New Forest SSSI to recovering condition	Forestry Commissio n / New Forest National Park Authority / Natural England	Environment Agency	No Partnership project with FC / EA has delivered 290 ha on the ground. Area in excess of 1000 ha has been changed to unfavourable, recovering condition by Natural England as a result of the project
NE.2 Develop projects to reduce the visual intrusion and perception of noise along the fenced roads – especially the A31	New Forest National Park Authority	Highways Agency, highway authorities, district and borough councils	No NPA in discussion with Highways Agency
NE.3 Establish an invasive plants project for the New Forest	Hampshire and Isle of Wight Wildlife Trust	Forestry Commission / Environment Agency / New Forest National Park Authority	Yes Project Officer appointed Summer 2009 and programme of work underway
NE.4 Complete a draft biodiversity action plan for the New Forest for consultation	New Forest National Park Authority	New Forest District Council / Forestry Commission / Environment Agency / Natural England / HIOWT / Natural England	No Still in progress. Draft planned for May 2010.

# **6 Environmental Protection & the Wise Use of Natural Resources**

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
EP.1 Undertake a comprehensive risk assessment and identify actions for the vulnerabilities and opportunities identified as part of the preparations for adapting to climate change	NFDC / NPA / HCC	All partners	Yes – NFDC, NPA & HCC working as part of the LAA process. Risk assessments done at service levels. Need to amalgamate with flooding and coastal management plans in the months to come.
EP.2 Deliver carbon savings on specific projects and services in the District and promote their success as part of the community engagement flagship project on climate change	NFDC / NPA / HCC	All partners	Yes
EP.3 Improve the management of waste arising from street markets operating in the District	NFDC	Town & parish councils	Yes

### 7 Health and well being

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
HE.1 Review, develop and expand the Cook and Eat programme in the New Forest in partnership with NHS Hampshire Big Lottery Funded initiative	NFDC NHS Hampshire	Schools Forest Bus HC3S Voluntary Sector	Yes
HE.2 Support The Handy Trust through Hampshire Isle of Wight Tobacco Alliance funding in smoking prevention in school in Totton and Waterside and explore expanding to another area	NFDC	Hampshire Isle of Wight Tobacco Alliance  NHS Smoking Cessation Services  The Handy Trust  Voluntary Sector	Yes
HE.3 Develop an additional PCT falls balance and exercise class	Hampshire Healthcare Community Trust  NHS Hampshire  NFDC	New Forest SPAA  NFDC Leisure Services	Yes

## 8 Housing

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
HO.1 Review the opportunities for the Council to build affordable homes	NFDC	RSL's The Homes and Communities Agency	Yes - The Council have been successful in bidding for money from the Homes and Communities Agency to build 10 affordable homes in Pennington.
HO.2 Produce an action plan to identify suitable and adequate numbers of hostel and temporary accommodation	NFDC	Tenants, housing applicants.	Yes - Completed the hostel review and identified one hostel for sale.
HO.3 Complete an asset management plan for the Council's housing stock.	NFDC	Tenants	No - the transfer of staff to the new Property Services Division has delayed completion.

### 9 Leisure

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
L.1 Increase participation by adults through the distribution of "Get Active" leaflet supported by at least two programmes and participation by children through aligning activity with at least three "Cook and Eat" initiatives.	NFDC	FC; HCC; HCHC; NHS (H); NFNPA; Voluntary Sector	Yes
L.2 Devise a specification and site map for a single point of access web presence for local leisure opportunities, to enable a launch in 2010.	NFDC	FC; HCC; NFNPA; HCHC; NHS (H); Voluntary Sector	Yes
L.3 Produce and distribute a map to guide access to identified walks, including content on the special qualities of the area	NFNPA	FC; HCC; NFDC; HCHC; NHS (H);	Yes

### **10 Older Persons**

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
OP.1 Review the need and location of sheltered and older person's accommodation to meet the requirements of the HCC strategic review.	NFDC	HCC Supporting people Older person's Focus groups	Yes - In progress. Future needs for older person's accommodation has been identified and the necessary changes are being implemented.
OP.2 Expand the provision of community lifelines and telecare services in the District	NFDC	HCC Supporting people Tunstall Response	Yes - In progress and continuing

### 11 Tourism

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
TO.1 Publish OFTII, negotiate and deliver action plan	NFDC	NPA, NFTA, HCC, TSE, LSP	No OFTII and Action Plan drafted. Final publication not achieved.
TO.2 Improve participation of serviced sector in the Green Leaf Tourism Scheme by 15%	NFDC	NPA, NFTA	Yes 37% (increase from 98 to 134)
TO.3 Produce Business Plan for future operation of New Forest Tour Bus (2010/2013)	NFDC/NPA	NFTA	Yes For 2010 year only future operation to be delivered on a year-on-year basis

### **12 Transport**

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
TR.1 Fully implement and review the effectiveness of the Lyndhurst Intelligent Routing Strategy for the 2009 summer season and investigate other options identified by the Lyndhurst Traffic Management Steering Group to improve air quality and reduce congestion in Lyndhurst including large vehicle detection.	HCC	NFNPA, Lyndhurst PC, Verderers, Forestry Commission, Natural England, NFDC	No - Not complete. Routing strategy being reviewed and hoped that outcomes will be shared in 2010/11.
TR.2 Implement agreed safety related improvements to the A326.	HCC	Police, Town & Parish Councils, NFDC	Yes - Most agreed measures implemented. The current temporary speed limit may soon be made permanent. The proposed experimental ban on right turns into Marchwood Priory will be implemented on 1 March 2010. New street lighting columns will soon be operational. The proposed A326 Twiggs Lane Signal Crossing scheme will commence on the 1st March 2010.

Action	Lead Agency	Other Partners Involved	Achieved by 31/3/10 Yes/No. If no, please comment
TR.3 Review the benefits of the CDRP speed reduction initiative and HCC's Village 30 and Safer Routes to Schools initiatives and produce proposals that best utilise anticipated "reward funding" to reduce road casualties including the continued deployment of speed indicator signs.	NFDC	Police, HCC, Town & Parish Councils, NPA, Forestry Commission, Verderers	Yes - Review of CDRP speed reduction initiative completed and NFDC funding for 2010/11 agreed. The current (Tranche 2b) Village 30 programme is due to be completed around Spring 2010 - of the 27 schemes countywide 6 are in the New Forest area. Countywide review of Safer Routes to Schools initiatives now anticipated in 2011.
TR.4 mplement Stage 1 of the scheme to improve accessibility in the southern Southampton Road area of Ringwood Town Centre	HCC	NFDC/Town Council/Local Businesses and Disability Groups	No - Implementation now planned for 2010/11 Original target was anticipated start in late 2009/10 and completion during early 20010/11
TR.5 Identify pedal cycling proposals, where possible using less busy "on-road" highways, for inclusion in NFDC Development Plan.	NFDC/H CC	Town & Parish Councils, NPA, Adjacent Authorities, Local Cycling Groups	Yes apart from Milford and Hordle. Original target was anticipated completion mid 20010/11

### **13 Active Communities**

Action	Lead	Other Partners	Achieved by
	Agency	Involved	31/3/10 Yes/No.
			If no, please comment
AC.1To work in partnership to promote and deliver volunteering opportunities for unemployed people.  During period 2009/2010 aim towards:  40 Referrals 20 placements  Quarterly promotional articles on volunteering opportunities	CFNF	Referring Agencies: Job Centre Plus Probation Service CABx Solent Mind  Potential Placement Agencies: LSP Partners (Aim towards LSP partners offering short term volunteer placements)	No - Partnership not achieved. DWP started later than expected. Ringwood and Lymington job centres hard to engage with. Partners in LSP did not respond to request to find placements for volunteers. Achieved 31 Clients interviewed. 10 Placements 14 in the process. Press releases — achieved. Working with Solent Youth Action placing under 16's.
AC.2 To continue capacity building with the Gypsy & Traveller communities and open discussions with spiritual leaders to help identify the barriers that prevent marginalised groups from fully engaging with the Council and other partners.	NFDC	Diversity Network	Yes
AC.3 To record at least 50% of community plan projects onto a database to enable monitoring, progress reports and data presentation	NFDC	HCC, town & parish councils, LSP partners	Yes
AC.4 To publish an agreed framework for community engagement and a timescale for producing the component elements of that framework	NFDC	All LSP partners	Yes

### SCS ACTION PLAN 2010/11 - DRAFT

### **APPENDIX 2**

### 1 CHILDREN AND YOUNG PEOPLE SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
CY.1 Achieve increased participation in sport by young people not currently accessing community based physical activity through delivery of 10 "Sports Unlimited" programmes targeting, to help achieve the 5 Hour Offer.	NFSSP/ NFDC	SHIOW HCC Voluntary Sector	1.1 Being Healthy 1.2 Staying safe 7.1 Reduce adult and childhood overweight 9.1 More people being more active.
CY.2 Implement two new multi agency projects to assist pathways into formal NEET programmes.	HCC	NFDC; Voluntary Sector	1.5 Economically active 1.4 Make a positive contribution 1.2 Staying safe 3.1 Improving access to training opportunities
CY.3 Through joint working with the Transport CAN to devise four specific actions to address the needs of children and young people to access services which may include Service delivery actions.	HCC; CFNF	Potentially all CAN organisations	1.3 Enjoy and Achieve 9.3 Improving accessibility 12.4 Improve accessibility with reduced reliance on the car 13.3 Integrating the impact of equalities issues
CY.4 Ensure a direct link between to the LSP in the constitution of the newly formed Local Children's Partnership	Schools; HCC; NFDC	Potentially all CAN organisations	1.3 Enjoy and Achieve 1.4 Make a positive contribution 3.1 Improving access to training opportunities 13.3 Integrating the impact of equalities issues

#### 2 COMMUNITY SAFETY SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
CS 1 Deliver the Travel Safe Project	Police	Community Rail Partnership, Brockenhurst College, NFDC, NPA, HCC	1.1, 1.2, 1.3, 1.4 & 1.5 C& YP being healthy, staying safe, enjoying and achieving, making a positive contribution & being economically active, 2.1 Anti social behaviour, 2.5 CS community engagement & reassurance, 2.8 partnership working, 6.1 & 6.5 Reducing pollution & keeping the district clean, , 7.4 Reducing harm to YP & wider community, 9.3 Improving accessibility 10.3 Improving transport, 12.2 reduce negative impact of transport, 13.1 community engagement
CS 2 Deliver the Prevent Agenda through the presentation of the issues to the LSP and an agreed action plan for partners.	Police	NFDC HCC PCT Community First	2.5 community engagement & reassurance 2.8 partnership working

### 3 ECONOMY SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
EC1 – Deliver Brand New Forest campaign and six associated action programmes to both the New Forest business community and the wider consumer market. Doing Better Business Locally; Enjoy Locally; Eat and Grow Locally; Shop and Buy Locally; Save Energy Locally; Exercise Locally	NFDC	NFBP, NPA, FE Colleges, LSP, Business Link, HCC, FC, NFTA, NFPL, Chambers of Commerce and local business networks, New Forest Transition	3.2 Economic benefits / local distinctiveness 6.1, 6.2 & 6.3 Reduce pollution, non renewable resources & waste 9.1 More people being active 11.4 New Forest Marque promotion 13.1 community engagement
EC2 – Deliver 2010/11 development and marketing programme of New Forest Produce Ltd to include further promotion of New Forest Marque businesses.	NFDC, NPA, NFPL	NFBP, NFTA, Brand New Forest stakeholders	3.2 Increase economic benefits from local distinctiveness 11.4 Promote New Forest Marque
EC3 – To deliver new membership development programme of NFBP and double membership.	NFDC, NFBP	NPA, FE Colleges, LSP, Business Link, County Council, NFTA	3.4 More businesses involved in the business partnership

### 4 BUILT ENVIRONMENT SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
BE 1 Local Distinctiveness – revise New Milton character guidance in the light of public consultation	NFDC	New Milton Town Council	4.2 Valued local character 4.1 High quality design
responses and adopt formally as Supplementary Planning Document.			Theme 1 Flagship 'Cherishing local distinctiveness'
BE 2 Local Distinctiveness – undertake character	NFDC	Lymington & Pennington	4.2 Valued local character
assessment for Lymington and publish		Town Council	4.1 High quality design
consultation draft guidance.		HCC	Theme 1 Flagship 'Cherishing local distinctiveness'
BE 3 Local Distinctiveness – commence work on	NFDC	Ringwood Town Council	4.2 Valued local; character
character assessment and guidance for		HCC	4.1 High quality design
Ringwood.			Theme 1 Flagship 'Cherishing local distinctiveness'
BE 4 Produce a critical assessment of how the principles in 'Building Health' (as issued by the National Heart Forum, Living Streets and CABE) can best be applied in this district (carried forward from 2009/10)	PCT NFDC	HCC NPA Local Councils	<ul><li>4.3 (safe &amp; healthy places)</li><li>7.1 (increase physical activity/ reduce obesity)</li></ul>

### **5 NATURAL ENVIRONMENT – TO COME**

# 6 ENVIRONMENTAL PROTECTION & THE WISE USE OF NATURAL RESOURCES SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
EP 1 – Develop an area based action plan to adapt to climate change	NFDC & NPA	Forestry Commission, PCT, HCC, Hampshire Fire & Rescue, Hampshire Constabulary	6.4 Adapting to Climate Change
EP 2 – Evaluate the opportunities for renewable energy in the area and work with key partners to develop action plans and policies that encourage the delivery of the greater use of renewable energy	NFDC & NPA	Forestry Commission, HCC	4.4 Reduce carbon footprint of new development 5.4 Manage the impacts of development on the natural environment 6.1 Reducing environmental pollution 6.2 Reducing the use of non renewable resources
EP 3 – Work with communities to achieve carbon reduction through projects, help and advice on energy management, local food production, alternatives to the car, re-use, reduce, recycle initiatives	NFDC & NPA	New Forest Transition, HCC, NFBP,	6.1 Reducing environmental pollution 6.2 Reducing the use of non renewable resources 13.1 Improving community engagement Community engagement flagship project

### 7 HEALTH AND WELLBEING SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
HWB 1 Review current provision in the New Forest and develop further health walks	NFDC/NHS Hampshire	New Forest SPAA, National Park Authority, Natural England, Forestry Commission, Hampshire County Council, New Forest School Sports Partnership	1.1 Children and Young People – Being Healthy. 7.1 Reduce adult and childhood overweight and obesity 9.1 Healthy communities: More people being more active
HWB 2 Support the Handy Trust through Hampshire and Isle of Wight Tobacco Alliance funding in smoking prevention in schools in Totton and the Waterside and expand to New Milton and Pennington	NFDC	Hampshire and Isle of Wight Tobacco Alliance  NHS Smoking Cessation Services  The Handy Trust	7.2 Reducing the number of people who smoke
HWB 3 Increase mobility, physical activity and health promotion in people at risk of falling	NFDC, Hampshire Community Healthcare Trust, Hampshire County Council	NHS Hampshire, NFDC Leisure Services	7.5 Improve access to information and support to enable older people to live independently 7.6 Reduce the number of older people suffering injury as a result of falling 9.1 Healthy communities: More people being active 10.4 Improved access to information

### 8 HOUSING SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
H 1 Complete the development of 10 new affordable houses in Pennington. (These homes will be the first to be developed, owned and managed by NFDC for more than 20 years).	NFDC	HCA,	8.1 Increase supply of affordable homes 8.2 Prevent homelessness 8.3 Provide right type of new housing
H 2 Complete an asset management plan for the Council's housing stock	NFDC	Tenants	8.4 Best use of existing stock

### 9 LEISURE SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
L.1 Increase participation by adults through promotion of the Change for Life campaign and links through to physical activity programmes to include "Return to Sport" and "Run in England"	NFDC	FC; HCC; HCHC; NHS (H); NFNPA; Voluntary Sector	9.1 Healthy Communities 9.2 Local facilities 9.3 Improving Accessibility 1.1 Being healthy 1.3 Enjoy and Achieve 7.1 Reduce adult and child overweight
L.2 Launch a single point of access web presence for local health and leisure opportunities.	NFDC	FC; HCC; NFNPA; HCHC; NHS (H); Voluntary Sector	9.2 Local facilities 9.3 Improving accessibility 10.4 Improved access to information 12.4 Improve accessibility / reduce reliance on the car
L.3 Promote interactive maps to guide access to identified walks, including content on the special qualities of the area linked to the wider Health Walks programme promoted through Active New Forest (SPAA).	NFNPA	FC; HCC; NFDC; HCHC; NHS (H); Natural England	9.4 Managing recreation 9.5 Recognition of special qualities 5.3 Understanding local distinctiveness 7.1 Reduce adult and child overweight

### 10 OLDER PEOPLE'S SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
OP 1 Review and develop an older person's support service for NFDC older person's accommodation.	NFDC	HCC Supporting People Tenants Older person's focus groups.	10.1 Access to health & care facilities 10.2 Providing more care facilities
OP 2 Complete the Lifeline & Telecare Review in line with the review of the Sheltered Housing Service	NFDC	HCC Supporting People Customers	10.1 Access to health & care facilities 10.2 Providing more care facilities
OP 3 Development of Innovations resource directory – seek support of partners to actively contribute to this by providing information on relevant services and support for older people	Community First New Forest (CFNF)	NFDC, HCC, LSP Partners, Voluntary & Community Sector	10.4 Improved access to information

### 11 TOURISM SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
TO.1 – Publish OFTII, negotiate and deliver action plan	NFDC	NFTA, NPA, HCC, TSE, LSP, FC	11.1 Engagement of visitors 11.2 Support to improve quality 11.3 Engagement of communities
TO.2 – Improve participation of the tourism sector in the Green Leaf Tourism Scheme by 15%	NFDC	NFTA, NPA	6.1 6.2 & 6.3 Reduce pollution, non renewable resources & waste, 6.5 Keep district clean, 11.1 Engagement of visitors, 11.5 Car free tourism programme
TO.3 – To produce business plan and secure 2011 operation of New Forest Tour Bus	NFDC/NPA	NFTA	11.5 Car free tourism programme 12.4 Improve accessibility while reducing reliance on private car

### 12 TRANSPORT SCS ACTION PLAN 2010/11

Action		Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
TA1	Review the effectiveness of the Lyndhurst Intelligent Routing Strategy for the 2010 summer season and long vehicle detection.(to allow the	HCC	NFNPA, Lyndhurst PC, Verderers, Forestry Commission, Natural England, NFDC	6.1 Reduce pollution, 12.1 Manage congestion, 12.2 Reduce negative impact on people and environment

	green filter to operate for longer periods) to improve air quality and reduce congestion in Lyndhurst including large			
TA2	Implement Stage 1 of the scheme to improve accessibility in the southern Southampton Road area of Ringwood Town Centre	HCC	NFDC/Town Council/Local Businesses and Disability Groups	3.5 Increase vitality & viability of town & village centres, 4.5 Make town centres more attractive, 12.3 improve local road network, 12.4 improve accessibility reducing reliance on the car
TA3	Agreed a list of transport proposals to be funded from developers' contributions that will improve pedestrian routes and assist public transport to improve accessibility by non-car modes.	NFDC/HCC	Town & Parish Councils, NPA, Adjacent Authorities, Public Transport Operators	4.4 Reduce carbon footprint of new development, 6.1 Reduce pollution, 6.2 Reduce use of non renewable resources, 9.3 improve accessibility, 11.5 Car free tourism programme, 12.2 reduce impact on people and environment, 12.3 Improve local road network, 12.4 Improve accessibility educing reliance on the car

### 13 ACTIVE COMMUNITIES SCS ACTION PLAN 2010/11

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
AC 1 Community Engagement	CFNF	LSP Partners Voluntary and	13.1 Improving community engagement
Launch and promote Good Practice Guide		Community Sector (VCS)	
Produce 2 page promotional leaflet			
Deliver training in use of the guide.			
Aim towards a joint diary of engagement/involvement events/activities. Potential for LSP online calendar with partner support.			
AC 2 Diversity and Equality  Supporting voluntary and community groups to undertake training on equality and diversity. Aim to achieve support of LSP partners in promoting equality and diversity and encourage VCO's to take up training. Target of 30 VCO's to be trained.	NFDC/CFNF	LSP Partners VCS	13.3 Integrating equalities issues
AC 3 Volunteering  To promote and deliver volunteering opportunities for unemployed people and identifying an LSP Lead from each LSP member organisation for this target. 60% of the 16 LSP partners to have at least one placement.	CFNF	Referring Agencies: Job Centre Plus Probation Service CABx Solent Mind	13.4 Increase volunteering

Action	Lead Agency	Other Partners Involved	Significant Links to SCS Priorities
Joint partnership on promoting volunteering and volunteering opportunities – quarterly.		Placement Agencies: LSP Partners (LSP partners offering short term volunteer placements)	

#### **APPENDIX 3**

# SUMMARY OF 2010/11 ACTIONS MAIN CONTRIBUTIONS TO THE PLANNED OUTCOMES OF THE SUSTAINABLE COMMUNITY STRATEGY

SCS Outcomes	SCS Action Reference
a) More people lead healthier lifestyles	CY1, CS1, EC1, HWB1, HWB2, HWB3, L1, L2, L3, TA3, TO1
b) People are safer and feel safer	CY1, CY2, CS2, CS1, EP1, OP1, OP2, TA3
c) People have better access to services and facilities	CY2, CY3, CS1, EC1, HWB1, HWB2, HWB3, L1, L2, L3, OP1, OP2, OP3, TA2, TA3, TO1, TO3, AC2
d) People have more opportunity to shape their communities and the services they receive	CY2, CS1, EC1, EC3, EP3, OP1, AC1, AC2
e) People's impact on the environment is better managed and controlled	CY3, CS1, EC1, EC2, EP2, EP3, HWB1, H1, H2, L2, L3, TA1, TA3, TO1, TO2, TO3,
f) People have greater opportunity to develop as individuals	CY2, CY3, CS1, EC1, AC2, AC3
g) People's housing needs are better met	CS1, H1, H2, OP1, OP2
h) The built and natural environment are improved and protected	CS1, EC1, EC2, EP1, EP2, EP3, H1, H2, L3, TA1, TA2, TA3, TO1, TO2, TO3,
i) The environment is an asset that provides opportunities for the economy and people's enjoyment	CS1, EC1, EC2, HWB1, L3, TA3, TO1, TO2, TO3,
j) Businesses have better local opportunities to thrive and influence decisions that affect them	EC1, EC2, EC3, TA2, TO1, TO2, TO3, AC1, AC3

NB Does not include any draft actions from Natural Environment CAN