

**CABINET - 7 JULY 2003**

## **Parking for Disabled People in Council Car Parks**

### **Suggested programme of works 2003-2007**

#### **1. Purpose of Report**

- 1.1 The purpose of this report is to consider the duty arising from the Disability Discrimination Act 1995 (DDA) in respect of the Council's car parks and to suggest how this can be achieved.

#### **2. Background**

- 2.1 A report explaining the implications of the DDA on the Council's car parking facilities was considered by DMT on 22 October 2003. The report also stated an initial audit of amenity, short/ long stay, office, recreation centre, sheltered housing schemes and housing car parks indicated there were a number of physical barriers to be overcome. Consultation with residents with disabilities was to be undertaken to obtain their views. DMT requested a further report once the consultation and a more detailed audit had been completed.

#### **3. Disability Discrimination Act 1995 (DDA)**

- 3.1 From October 2004 all organisations providing goods, facilities or service will be required by the DDA to make reasonable adjustments to physical features to overcome barriers to accessing those services. As a provider of car parking the Council has a legal duty to comply.

- 3.2 Access to car parks by the disabled would include

- Layout/ marking of bays and signage
- Siting of bays with a car park
- Obstacles such as kerbs, cycle barriers, bollards, height of ticket machines etc.
- Ratio of bays for disabled use to other bays
- Eligibility for use of allocated disabled bays.

- 3.3 All Council car parks including amenity, short stay, long stay, housing, recreation and office would need to comply with the DDA.

- 3.4 The DDA does not specify standards for car parks. Guidance has however been issued by the Department of Transport in leaflet 5/95 Parking for Disabled People. This Council's supplementary Planning Guidance also provides recommended minimum standards. These standards have been used in the preparations of this report.

#### **4. Consultation with Residents with Disabilities.**

- 4.1 On 17<sup>th</sup> February 2003 some people with disabilities who use cars were invited to take part in a survey of a range of Council car parks in Lymington. The purpose was to identify practical issues and to elicit comments on the Council's proposals for

improvement. Accompanied by Councillor Maureen Holding five car parks were visited. The session ended with a discussion to clarify and summarise the necessary works and priorities.

4.2 Publicity in the survey also resulted in many comments, by telephone and letter from other residents, most of whom had disabilities. These comments have also been taken into consideration.

4.3 These consultations have helped the production of a proposed target standard specific for this Council's car parking.

4.4 There were also many comments on eligibility to use disabled parking bays. It was confirmed this issue would be dealt with as part of the Traffic Management Scheme review, later in 2003.

## 5. **Proposed Target Standards**

5.1 Proposed Target Standards based on Department of Transport guidance are

- The ratio of bays for users with disabilities to other bays be 5%.
- Bays will be marked using yellow paint only.
- Bays will be arranged side by side (rather than parallel parking) and to Department of Transport guidance.
- Each bay will have a wheelchair symbol in the centre and to the front of the bay as the vehicle is driven in and hatching to each side.
- Each bay will have a sign 1.2 meters high denoting the bay is for disabled users only.
- Bays will be placed around the car parks taking into account any views, toilets, exits and ticket machines. However the physical features of some car parks will result in disabled bays being 'clustered' e.g. avoiding slopes and areas prone to flooding.
- Obstacles e.g. kerbs will be removed as car parks are refurbished. Safety features will be clearly marked and placed not to encroach on areas for disabled parking.
- Clear signage to show where disabled bays are available.

5.2 Appendix 1 shows the layout and marking as recommended above.

## 6. **Proposed programme of works.**

6.1 To comply with the requirement for facilities to be accessible 3 programmes of works have been prepared. These are shown in Appendixes 2, 3, 4 and 5. These programmes identify where minimum effort can achieve the minimum standards.

6.2 The alterations needed will, as far as is practical, be integrated with routine maintenance work and changes in layout arising from the implementation of traffic management proposals.

6.3 The housing car parks and lay-bys situation is not straightforward as bays occur sporadically across the district and many tenants with a disability are provided with their own hard standing. During 2001/02 and 2002/03 disabled tenants have been given priority and about 40 hardstandings have been constructed although unfortunately they are unlikely to meet the standards which will be in force from 2004. Of course all new

environmental projects commencing from 2003/04 will comply with the DDA. At present there is a shortfall of approximately 45 spaces in car parks and work is necessary at 20 Housing Sheltered schemes.

## **7. Comments from Tenants Consultative Group**

- 7.1 The tenants are concerned that following the cut of the Environmental Improvements budget for 2003/04 these works will gain priority over other improvements. They are also concerned that Council tenants will be paying all the costs when in some cases there is a high percentage of owner occupiers in the area.
- 7.2 They are also concerned that the Council's proactive approach in giving residents hard standings may be seen as a waste of money.

## **8. Financial Implications**

- 8.1 The proposed changes to amenity, long and short stay car parks have been programmed over a four year period. This will coincide with the Council's existing maintenance budgets for such car parking. The programme has been designed to ensure changes are made where possible with other programmed works/ refurbishments and to ensure the improvements to meet the DDA requirements coincide with other routine maintenance work. This means the additional costs will be kept to the minimum. However it is anticipated those budgets will not be able to absorb the £15,000.00 per year additional costs (£60,000.00 over 4 years) of the proposed works.
- 8.2 Work has already started on office car parks so a two year programme is proposed again using existing maintenance budgets. It is anticipated these costs will be met from existing budgets.
- 8.3 The proposed changes to Housing car parks have also been programmed over a four year period. The programme has been designed to ensure changes are made where possible with other programmed and routine work. This means additional costs will be kept to a minimum. These works will be paid for by the Housing Revenue Budgets and not the General Fund. The estimated cost of the works is £5,000.00 per annum. An additional budget of £20,000.00 over 4 years is requested.
- 8.4 The minor changes necessary at Recreation Centres will be met from existing budgets.

## **9. Conclusions**

- 9.1 The Council has a duty to provide accessible car parking for the disabled.
- 9.2 Proposed standards would meet the requirements of those users with disabilities.
- 9.3 The programme of works would meet DDA requirements.
- 9.4 An expenditure plan bid would be required to complete the programme.
- 9.5 Eligibility to park in disabled parking bays would need to be considered further.

## 10. Environmental Implications.

- 10.1 The improvement of parking facilities for the disabled will lead to a decrease in the numbers of parking bays in Council car parks. This decrease would need to be balanced against the probable improvement in the quality of life for those disabled residents who presently cannot access amenities, shops or leisure activities due to lack of suitable parking.

## 11 Comments from Portfolio Holders

- 11.1 The Portfolio Holder supports the recommendations in this report.

## 12. Recommendations

- 12.1 That the Council be recommended to approve a four year programme of improvements to parking for the disabled be approved, and
- 12.2 That the Council be recommended to approve a supplementary estimate of £20,000.00 (£15,000.00 General Fund and £5,000.00 Housing Fund) for 2003/04 and £20,000.00 (£15,000.00 General Fund and £5,000.00 Housing Fund) be included in the Expenditure Plan for the Next 3 years (04/05 – 06/07)
- 12.3 That the issue of eligibility for parking in disabled bays be considered as part of the Traffic Management Scheme Review.

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### Background papers:

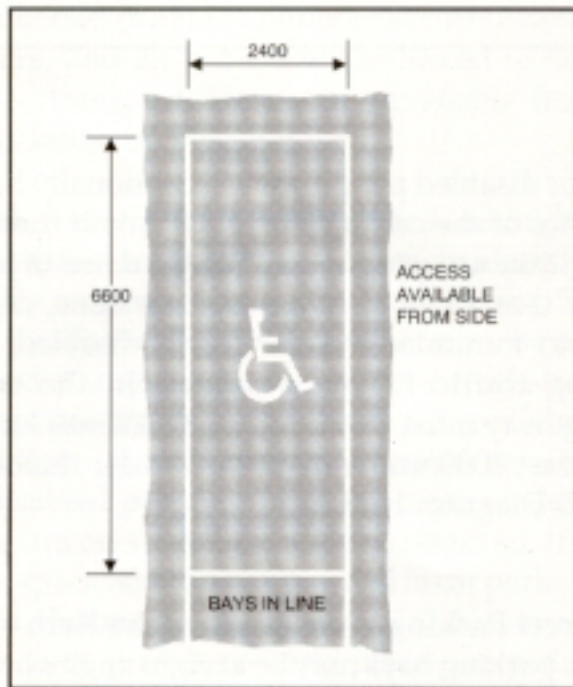
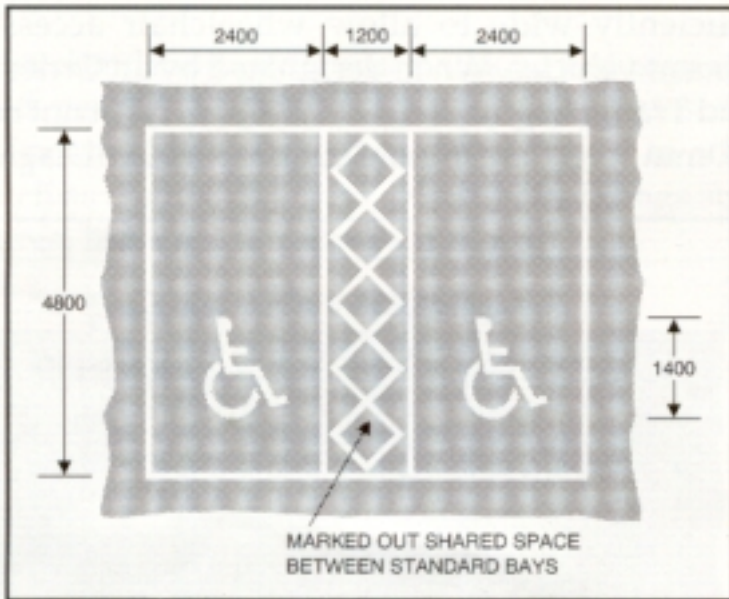
Published papers

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# Appendix 1



## Programme for Refurbishing Short Stay, Long Stay and Amenity Car Parks

**2003/04 Lymington and Pennington****Total cost £ 15,000.00**

<b>Number</b>	<b>Car Park</b>
1	Barfields
2	Bath Road
3	Cannon Street East
4	Cannon Street West
5	Emsworth Road
6	Lymington Town Hall
7	The Quay
8	Pennington Bank
9	St Thomas Street
10	Southampton Road
11	Winsor Road

**2004/05 Totton, New Milton and Barton****Total cost £ 15,000.00**

<b>Number</b>	<b>Car Park</b>
1	Rumbridge St
2	Marine Drive East
3	Marine Drive West
4	Marine Drive 3
5	Spencer Road North
6	Spencer Road South
7	Civic Centre
8	Eling Cemetery
9	Osborne Road
10	Sea Road
11	Elingfield
12	Elm Avenue
13	Crossmead Avenue
14	Westfield

**2005/06 Hythe, Dibden, Holbury, Milford, and Keyhaven** Total cost £ 15,000.00

<b>Number</b>	<b>Car Park</b>
1	St. Johns Street
2	Keyhaven
3	Jones Lane
4	New Road
5	Oak Road
6	Hurst Road East
7	Hurst Road West
8	Sloane Avenue
9	Paddy's Gap
10	Sturt Pond
11	Taddiford Gap
12	Hordle Cliff
13	Hordle Village

**2006/07 Ringwood, Fordingbridge, Calshot, Brockenhurst,  
Beaulieu, Bransgore, Burley, Lyndhurst and Ashurst** Total cost £ 15,000.00

<b>Number</b>	<b>Car Park</b>
1	Ringwood Furlong
2	Beaulieu
3	Ashurst
4	Bransgore
5	Brockenhurst
6	Burley
7	Lyndhurst
8	Gosport Street
9	Fordingbridge
10	Calshot
11	A338 Slip Road
12	Blynkbonnie
13	RBL Fawley

**Programme for Refurbishing Office Car Parks/ Recreation Centres**

**2003/04**

- |                           |   |
|---------------------------|---|
| Lymington Town Hall       | – rear of building for employees<br>- front of building for customers |
| Lyndhurst Appletree Court | – main entrance for customers<br>- planning for customers             |
| Recreation Centres        | - minor works   |

**2004/05**

- |                         |                                   |
|-------------------------|-----------------------------------|
| Ringwood Public Offices | - front of building for customers |
| Fordingbridge           | - single space by entrance        |



## Programme for Sheltered Housing Car Parks

**2003/04 Lymington and Pennington****Total cost £ 20,000.00**

<b>Number</b>	<b>Car Park</b>
1	Albion Road
2	Bannister Court
3	Limetree House
4	Barfields Court 2
5	Carlton House
6	Campion House
7	Willowtree
8	Clarks Close
9	Compton
10	Sarum
11	Corbin Court
12	Evergreens
13	Gore Grange
14	Howard Oliver
15	Lawrence House
16	Manor close
17	Marrat Court
18	Whitecroft
19	Wilson Court
20	Winfred House

## CAR PARKING INFORMATION

SCHEME/ADDRESS	NO OF SPACES		NO OF BAYS MARKED FOR DISABLED	POSITION OF BAY FOR DISABLED (ACCESSIBILITY)	SIZE OF BAY FOR DISABLED?	DOES IT/ CAN IT HAVE ACCESS SPACE EITHER SIDE	ARE THEY MARKED	ARE THERE ANY PHYSICAL BARRIERS WHICH WOULD STOP ACCESS	ANY OTHER REMARKS
	CAR PK	LAYBY							
<b>12 ASHLEY</b>									
Foxglove Place	4	-	0	Possible	-	Yes	-	No	
Poplar Road	9 (4+5)	-	0	Possible	-	Yes	-	Dropped Kerb req	
Dinham Court	27	-	0	Locate nearest bay(s) to ent. Doors to each block	-	Yes	-	Dropped Kerb may be required	
<b>13 ASHURST</b>									
St Anthony's	13 (10+3)	-	0	Locate opposite main ent door to hostel	-	Yes	-	Resurfacing nec	
<b>14 BLACKFIELD</b>									
Priestcroft	Elderly persons sheltered housing scheme – in Hampshire County Council's ownership								
<b>15 BOLDRE</b>									
Norleywood Cottages	5	-	0	Possible	-	Yes	-	Reconstruction & resurfacing of gravel surfacing nec	

SCHEME/ADDRESS	NO OF SPACES		NO OF BAYS MARKED FOR DISABLED	POSITION OF BAY FOR DISABLED (ACCESSIBILITY)	SIZE OF BAY FOR DISABLED?	DOES IT/ CAN IT HAVE ACCESS SPACE EITHER SIDE	ARE THEY MARKED	ARE THERE ANY PHYSICAL BARRIERS WHICH WOULD STOP ACCESS	ANY OTHER REMARKS
	CAR PK	LAYBY							
<b>16 BRANSGORE</b>									
Brick Lane	6	-	0	Possible	-	Yes	-	Reconstruction & resurfacing of gravel surfacing nec	
<b>17 BURLEY</b>									
Chapel Haye	No car parking areas or laybys. Present residents parking – private drives or on open forest								
<b>18 DAMERHAM</b>									
Northovers	-	5 (1 layby)	0	Not possible	-	No (2.6 m wide)	-	Boundary fencing to adjoining properties restrict access strip to one side only	
St Georges Cottages	No car parking areas or laybys. Present residents have individual drives								
<b>19 DIBDEN</b>									
Fernworthy	13 (4+3+6)	-	0	Possible	-	Yes	-	Dropped Kerb req	
Hexworthy	13 (4+3+6)	-	0	Possible	-	Yes	-	Dropped Kerb req	

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	CAR PK	LAYBY							
<b>20 DIBDEN</b>									
Longworthy	13 (4+3+6)	-	0	Possible	-	Yes	-	Dropped Kerb req	
Thornworthy	13 (4+3+6)	-	0	Possible	-	Yes	-	Dropped Kerb req	
Hawkhill	7 (5+2)	-	0	Locate smaller parking area adjacent to No 2	-	Yes	-	Dropped Kerb req	
Ranmore Court	13	-	0	Locate end bays nearest flat blocks	-	Yes	-	Dropped Kerb req	
Rushpole Court	16	-	0	Locate end bays nearest flat blocks	-	Yes	0	Dropped Kerb req	
<b>21 EAST BOLDRE</b>									
Warton Close	5	-	0	Possible	-	Yes	-	Dropped Kerb req	
Sweynes Lease	-	6 (2 laybys 3+3)	0	Possible	-	Yes (30 m wide)	-	Existing grassed verge to be replaced with hardsurface to provide add access strip	

SCHEME/ADDRESS	NO OF SPACES		NO OF BAYS MARKED FOR DISABLED	POSITION OF BAY FOR DISABLED (ACCESSIBILITY)	SIZE OF BAY FOR DISABLED?	DOES IT/ CAN IT HAVE ACCESS SPACE EITHER SIDE	ARE THEY MARKED	ARE THERE ANY PHYSICAL BARRIERS WHICH WOULD STOP ACCESS	ANY OTHER REMARKS
	CAR PK	LAYBY							
<b>22 FORDINGBRIDGE</b>									
Manor Close	4	-	0	Possible	-	Yes	-	Dropped Kerb req	
Players Court	12 (9+3)	-	0	Possible	-	Yes	-	Dropped Kerb may be req	
	-	2 (1 layby)	0	Possible	-	Yes (2.4 m wide carriage-way & footway)	-	Dropped Kerbs may be req	
<b>23 HYTHE</b>									
Seward Road	-	5 (1 layby)	0	Possible	-	Yes (2.7 m wide carriage-way & footway)	-	Dropped Kerbs may be req	
Trafalgar House	14	-	0	Locate adjacent to main ent door to hostel or/and designated disabled ground floor flat(s)	-	Yes	-	Dropped Kerbs req	

SCHEME/ADDRESS	NO OF SPACES		NO OF BAYS MARKED FOR DISABLED	POSITION OF BAY FOR DISABLED (ACCESSIBILITY)	SIZE OF BAY FOR DISABLED?	DOES IT/ CAN IT HAVE ACCESS SPACE EITHER SIDE	ARE THEY MARKED	ARE THERE ANY PHYSICAL BARRIERS WHICH WOULD STOP ACCESS	ANY OTHER REMARKS
	CAR PK	LAYBY							
<b>24 LYMINGTON</b>									
Archgate	9 (5+4)	-	0	Possible	-	Yes	-	Dropped Kerb may be req	
Colbourne Close	13 (8+5)	-	0	Possible	-	Yes	-	Dropped Kerb may be req	
Garrow Close	21 (15+6)	-	0	Possible	-	Yes	-	No	
<b>25 MARCHWOOD</b>									
Merriemead									
<b>26 MARTIN</b>									
Down View Road	-	2	0	Possible	-	Yes (3.2m wide carriage-way and footway)	-	Dropped Kerb may be req	
<b>27 NEW MILTON</b>									
Cunningham Court	12	-	0	Possible	-	Yes	-	Dropped Kerb may be req	

SCHEME/ADDRESS	NO OF SPACES		NO OF BAYS MARKED FOR DISABLED	POSITION OF BAY FOR DISABLED (ACCESSIBILITY)	SIZE OF BAY FOR DISABLED?	DOES IT/ CAN IT HAVE ACCESS SPACE EITHER SIDE	ARE THEY MARKED	ARE THERE ANY PHYSICAL BARRIERS WHICH WOULD STOP ACCESS	ANY OTHER REMARKS
	CAR PK	LAYBY							
<b>28 NEW MILTON CONT'D</b>									
Frazer Court	6	-	0	Possible	-	Yes	-	No	
Vian Court									
Harwood Court	4	-	0	Possible	-	Yes	-	Existing car parking provided to hammer head of access road serving Harwood and Vian Court. Dropped Kerbing and resurfacing	
Howe Close	25	-	0	Possible	-	Yes	-	Reconstruction and resurfacing necessary	
Mountbatten Court	16	-	0	Possible	-	Yes	-	Reconstruction and resurfacing necessary	
Ramsey Court and Drake Close	22	-	0	Possible	-	Yes	-	Reconstruction and resurfacing necessary	
Somerville Court	No allocated car parking spaces provided specifically for residents of Somerville Court								

SCHEME/ADDRESS	NO OF SPACES		NO OF BAYS MARKED FOR DISABLED	POSITION OF BAY FOR DISABLED (ACCESSIBILITY)	SIZE OF BAY FOR DISABLED?	DOES IT/ CAN IT HAVE ACCESS SPACE EITHER SIDE	ARE THEY MARKED	ARE THERE ANY PHYSICAL BARRIERS WHICH WOULD STOP ACCESS	ANY OTHER REMARKS
	CAR PK	LAYBY							
<b>29 PENNINGTON</b>									
Bays Court	14 (7+7)	-	1	Satisfactory	5.5 x 3.4 m	Yes	Sign and yellow wheel chair logo	No	
Birch Court	19	-	0	Locate nearest bay(s) to main rear door to block	-	Yes	-	Dropped Kerb req	
Efford Court	8	-	2	Satisfactory	2 No 5.9 x 2.6 m wide bays	No	Yellow wheel chair logo only	Removal of adjacent bay to provide additional access strip and removal of existing dwarf wall	
Forest Court	14	-	0	Locate nearest bay to main ent door to block	-	Yes	-	Dropped Kerb req	
Holly Court	13 (4+4+5)	-	0	Locate nearest bay(s) to main ent doors to each block	-	Yes	-	Dropped Kerb req	
Maple Court									





SCHEME/ADDRESS	NO OF SPACES		NO OF BAYS MARKED FOR DISABLED	POSITION OF BAY FOR DISABLED (ACCESSIBILITY)	SIZE OF BAY FOR DISABLED?	DOES IT/ CAN IT HAVE ACCESS SPACE EITHER SIDE	ARE THEY MARKED	ARE THERE ANY PHYSICAL BARRIERS WHICH WOULD STOP ACCESS	ANY OTHER REMARKS
	CAR PK	LAYBY							
<b>34 WOODGREEN</b>									
St Georges Cottages									
<b>35 WALKFORD</b>									
Beckley Copse	12	-	0	Possible	-	Yes	-	Dropped Kerbs will be req. Reconstruction and resurfacing nec	
Plantation Drive	37 (12+12+13)	-	0	Possible	-	Yes	-	Dropped Kerb may be req	
	-	11 (2+3+2+4)	0	Possible	-	Yes (laybys either 2.1 m or 2.5 m wide)	-	Single layby with grassed verge to be replaced with hardsurfacing to provide additional access strip. Widths of all laybys would need to be increased	
Ringwood Road	-	2	0	Possible	-	Yes (2.5 m wide carriage-way and footway)	-	Dropped Kerb will be req	
Williams Close	11 (7+4)	-	0	Possible with either/both parking areas	-	Yes	-	Dropped Kerb will be req	